

CONNECTING **YOUR WORLD**



We operate in

countries and territories worldwide



TAPA* certifications

+2,300 flights a day

+295

aircrafts

3,800 facilities

116,00

employees

The Group aims to reach 0 CO2 emissions by 2050



GoGreen

288 million Express shipments a year

34,600 vehicles

115,000 service points

Global figures, estimated to the closing of 2023 *TAPA = Transported Asset Protection Association

SUSTAINTABILITY

OUR SUSTAINTABILITY MAP

Everything we do has one single purpose: connect people, improving their lives. We need every area of our business to be sustainable, for which we have clear objectives in the following areas:



More sustainable operations for climate protection

- · Calculate duties, taxes, and other Additional Charges.
- Build carbon neutral facilities by design.
- · Develop the broadest green portfolio.



A great place to work

- Attracting and retaining the best talent.
- · Fostering a solid "Safety first" culture.
- Having a diverse and inclusive working place.



Highly reliable company

- Regulatory compliance as the core of our daily activities.
- · Efficient governance throughout the Organization.
- · Like-minded providers and partners who meet such objectives.

GoGreen

OUR GOAL FOR 2030



Reduce our GHG Emissions to less than 29 million tons



Investing 7 billion Euros in green technologies



Committed with the Science Based Targets initiative



30% mix of SAF for all air transportation

OUR COMMITMENT TOWARDS CLIMATE PROTECTION

1. Leading sustainable aviation



Our DHL Express GoGreen Plus solution aims at reducing CO2 emissions of shipments by using Sustainable Aviation Fuel (SAF). Adopting more sustainable logistics or reducing CO₂ within your own supply chain. That is not only good for the environment, but also gets benefits on your CO2 emissions reports. Here is how:

- The GoGreen Plus base contract reduces (inserts) 30% of CO2 in all your international express shipments (by air).
- MyDHL⁺ gives you the GoGreen Plus option, allowing you to choose the shipments where you want to invest using SAF.
- · You can alternatively choose a tailored solution to achieve a greater reduction on CO2.

Our GoGreen Plus service is possible thanks to our partnership with BP and Neste to provide DHL with SAF, expecting around 2 million tons savings of CO2 emissions in the aviation fuel cycle.

2. Green last mile and transportation



Convert 60% of our fleet to electric vehicles and get over 30% of renewable fuels for our freight transportation

3. Carbon neutral facilities

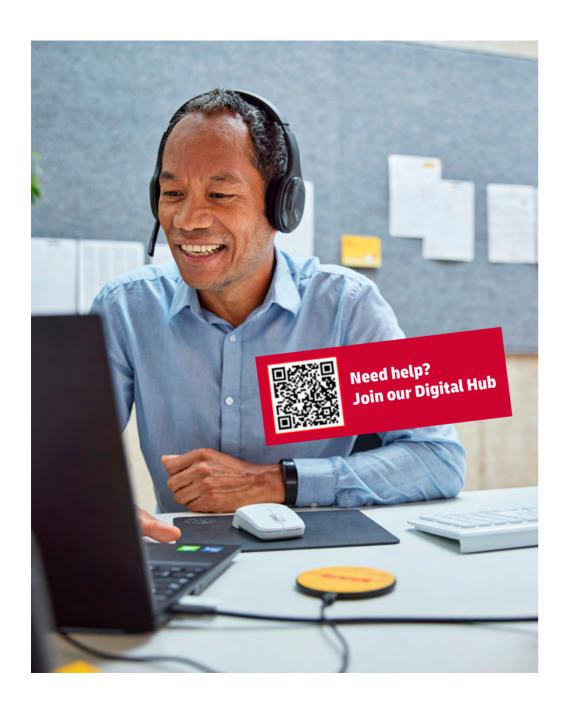


Design 100% of new buildings to be net zero.

4. Range of green products



Our GoGreen Plus service allows our clients to insert up to 100% of their CO₂ emissions by air for international express



WE CONNECT PEOPLE AROUND THE WORLD

Follow us on social media and don't miss any of our promotions, dynamics and posts!



@DHLMX



@DHLMex



dhlmex



DHL Express Mexico



@DHLMexicoOficial

You can also find news, sponsorship experiences, and more!







Information

Discounts

Events







F1

Pumas

And more!

GET TO KNOW OUR PRODUCTS AND SERVICES

- Retail import
- iDOX
- Prepaid waybills
- Discounts and more





PRODUCT AND SERVICE PORTFOLIO

TAILORED SOLUTIONS
DIGITAL TOOLS

DIGITAL TOOL

RETAIL

YOUR SHIPMENTS STEP BY STEP

INTERNATIONAL RATE ZONES

EXPRESS WORLDWIDE™

 $\mathbf{EXPRESS} \ \mathbf{WORLDWIDE} \ \mathbf{IMPORT^{TM}}$

DOMESTIC RATE ZONES
EXPRESS DOMESTIC™

ECONOMY SELECT DOMESTIC™

ADDITIONAL SERVICES & CHARGES

CUSTOMS FEES

INTERNATIONAL PRODUCTS

DHL Express 9:00™

Guaranteed, door-to-door delivery of documents and parcels by 9:00 a.m. within the next business day at the latest, from Monday to Friday. Service with limited coverage.¹

DHL Express 10:30™

Guaranteed, door-to-door delivery of documents and parcels by 10:30 a.m. within the next business day at the latest, from Monday to Friday.

Service with limited coverage.¹

DHL Express 12:00™

Guaranteed, door-to-door delivery of documents and parcels by 12:00 p.m. within the next business day at the latest, from Monday to Friday.

Service with limited coverage.¹

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DHL Express Worldwide™

We handle your documents and parcels to perform express door-to-door deliveries from Mexico to over 220 countries and territories.2

Express Worldwide Import™

We transport documents and parcels with origin in over 220 foreign countries and territories to Mexico. from Monday to Friday.

Service with limited coverage.2

Express Worldwide Import™ - Retail

We transport documents and parcels with origin in over 220 foreign countries and territories to one of our DHL Express Mexico Service Points, from Monday to Friday. Without needing to have an Import account. Service with limited coverage.2

Notes and restrictions for International Products:

1. For coverage information visit our website https://mydhl.express.dhl/mx/es/home.html or contact your Account Executive, or call 55 5345 7000.

2. Additional days may apply for remote areas. For information regarding coverage, contact your Account Executive or call 55 5345 7000. Products with time are guaranteed deliveries, in the event of DHL not complying with delivery between the corresponding timeframe, the client can request DHL to reimburse freight costs (additional surcharges and services are not applicable for reimbursement). Guarantee subject to DHL Express money-back guarantee terms and conditions available through the website: https://mydhl.express.dhl/mx/es/legal/mbg.html Maximum size for DHL Express 9:00™ and DHL Express 10:30™ is 120x80x80 cm and maximum physical or volumetric weight is 30 kg per piece, and 300 kg per shipment. Maximum size for the DHL Express 12:00™ product is 120x80x80 cm and maximum physical or volumetric weight is 70 kg per piece, and 300 kg per shipment. Express Worldwide Import Retail is only valid for those deliveries that do not exceed USD\$300 in customs value and do not weight over 30 kg per piece and 70 kg per shipment. For inquiries about delivery times and coverage information contact your Account Executive, call 55 5345 7000 or visit our website; https://mydhl.express.dhl/mx/es/home.html

DHL reserves the right to set, remove or modify any restrictions and rates for products, services and additional surcharges at any time without prior notice, informing the customer by this means or through electronic publication on its website: https://mydhl.express.dhl/mx/es/home.html The shipment of dangerous or prohibited commodities is forbidden; please contact your Account Executive to get the list.

DOMESTIC PRODUCTS

DHL Express Domestic 9:00™

Guaranteed, door-to-door delivery of documents and parcels by 9:00 a.m. within the next business day at the latest, from Monday to Friday. Service with limited coverage. 1

DHL Express Domestic 10:30™

Guaranteed, door-to-door delivery of documents and parcels by 10:30 a.m. within the next business day at the latest, from Monday to Friday. Service with limited coverage.1

DHL Express Domestic 12:00™

Guaranteed, door-to-door delivery of documents and parcels by 12:00 p.m. within the next business day at the latest, from Monday to Friday. Service with limited coverage.1

DHL Express Domestic™

Shipment of documents and parcels to be delivered within the next business day, from Monday to Friday. Service with limited coverage.1

DHL Economy Select Domestic™

Shipment of any type of package, starting from 2 kg, to be delivered in two or more business days. Service with limited coverage.1

Notes and restrictions for Domestic Products:

1. Additional days may apply for remote areas. For information regarding coverage, contact your Account Executive or call 55 5345 7000. Products with time are guaranteed deliveries, in the event of DHL fails to comply with delivery between the corresponding timeframe. the client can request DHL to reimburse freight costs (additional surcharges and services are not applicable for reimbursement). Guarantee in accordance with DHL Express money-back guarantee terms and conditions available on; https://mydhl.express.dhl/mx/es/legal/mbg.html Maximum size for the DHL Express Domestic 09:00™ product is 60×60×60 cm and maximum physical or volumetric weight is 30 kg per piece. and 30 kg per shipment. Maximum size for DHL Express Domestic 10:30™ and DHL Express 12:00™ products is 60×60×60 cm, and maximum physical or volumetric weight is 50 kg per piece, and 300 kg per shipment. For inquiries about delivery times and coverage information contact your Account Executive, call 55 5345 7000 or visit our website; https://mydhl.express.dhl/mx/es/home.html

DHL reserves the right to set, remove or modify any restrictions and rates for Domestic and International Services and Additional Charges at any time without prior notice, informing the customer by this means or through electronic publication on its website: https://mydhl.express.dhl/mx/es/home.html For weight and size limits by product please refer to the website: https://mydhl.express.dhl/mx/es/home.html

Please contact your Account Executive to get the list of dangerous goods and prohibited commodities.





We present the only portfolio created to solve your specific logistic needs, focused on market trends, industry type or economic sectors in which you work.

We also offer unique added values in every solution addressed to each industry. This is something no one else can provide but the DHL Express Mexico network.

Our tailored solutions catalog comprises:

PRODUCT AND SERVICE PORTFOLIO

TAILORED SOLUTIONS

DIGITAL TOOLS

RETAIL

YOUR SHIPMENTS STEP BY STEP

INTERNATIONAL RATE ZONES

EXPRESS WORLDWIDE™

EXPRESS WORLDWIDE IMPORT™

DOMESTIC RATE ZONES

EXPRESS DOMESTIC™

ECONOMY SELECT DOMESTIC™

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CUSTOMS FEES

STORAGE AND SHIPMENT PREPARATION

Our facilities are at your disposal to store, prepare and distribute your products until final delivery. We have the needed technology and processes to perform robust inventory control, order consolidation and parcel assembly to finally, deliver to the end recipient.

DHL EXPRESS MEXICO SERVICE POINTS

"Pick-up" and "Drop-off" services are pickup and delivery logistic solutions, based on DHL Express Mexico Service Points' infrastructure, which are at the service of our customers alongside the country, with special working hours, security measures and specific solutions for them.

INDIVIDUAL SHIPMENT HANDLING

This solution allows mass deliveries of shipments to end recipients, providing DHL Express Mexico with a consolidated shipping list for labeling and final distribution.

This is a two-stage process:

Stage 1

Receipt of a consolidated package. Applicable for international and/or domestic shipments.

Stage 2

Shipment brake down, labeling and distribution of individual shipments to the final recipients.

GENERIC ID

DHL Express Mexico's solution for reverse logistics. It uses the infrastructure of Service Points to deliver shipments from various domestic origins towards a specific destination. A generic acronym and alphanumeric number with pre-entered data leads to the issue of waybills without users needing to access DHL's accounts, keeping them safe and controlled.

NEUTRAL DELIVERY SERVICE™ (NDS)

This solution allows you to import and export your products preventing final recipient from having access to attached documents —such as customs expenses, invoices, etc. Service with limited coverage.1

DHL BREAKBULK EXPRESS™

This solution provides a single customs clearance for multiple shipments with one unique importation request. Express Breakbulk™ is a door-to-door process in which DHL picks up a previously consolidated waybill (Master waybill) and delivers individual shipments (Child waybill) to the recipients in the import country.1

DHL DOMESTIC RETURN SHIPMENT™

Door-to-door service for administrative management and return of documents or parcels to their point of origin. Use this domestic round trip service to easily collect reliable proof of delivery of your shipment on a standard document; and to get a parcel returned. Service with limited coverage.1

Apart from the described solutions, we have a dedicated team of specialists focused on helping build solutions that cover your logistic needs.

Tailored Solutions must be previously requested and analyzed by DHL Express Mexico to confirm suitability and reach.

1. Please contact your Account Executive to determine the solution which best fits your needs. Applicable restrictions according

Contact your Account Executive to know about service coverage. or visit: https://mydhl.express.dhl/mx/es/home.html Contact your Account Executive about rates for the above-mentioned





DHL offers efficient electronic tools to adapt to different shipment needs, and to make it easier for you to use our services. Besides, we give you the following benefits:

- Waybill tracking and online pickup requests.
- Avoid refilling data thanks to the address book.
- Up-to-date information regarding coverage, rates and products.
- DHL has rapid access to all the services we provide through our digital hub. Please visit: https://dhlproductosyservicios.com/hubpreview/

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#SigueTuEnvío

DHL Express Mexico gives you a proactive tracking service via Facebook DHL Mexico (@DHLMX) to provide customers and end users with instant message notifications about the location of their shipments, following these steps:

- 1. Go to Messenger and search for DHL Mexico.
- **2.** Send a message writing #siguetuenvío, space, waybill number.
- 3. All done! Your waybill is now registered.

We Care

We Care allows follow-up on guarantees, delivered shipments with damage or non-delivered shipments. Take advantage of filing a report without calling, getting real-time reports and report follow-up. You just need to sign up, creating a user and password at: https://spark.dhl.com/wecare

DHL Express On Demand Delivery (ODD)

It allows recipients to adjust delivery options according to their needs and preferences. Some of the main features are:

- 1. Change delivery date: Recipients can adjust the delivery date to a more convenient one within the next 7 business days from the original scheduled date, based on their preference.
- 2. Alternate address: Upon request, the recipient may arrange for the shipment to be delivered to a different location (e.g., office address, neighbor, etc.) on a specified date.
- 3. Pick-up at Service Point: Recipients can request to collect their shipment from a DHL Service Point location.
- **4.** Vacation or absence: Shipments can be held for up to 30 working days after the original delivery date, until the recipient's return.

How it works

ODD notifications are sent over email and WhatsApp.

Registration can be made through https://delivery.dhl.com/on-demand-delivery.xhtml?ctrycode=MX

WhatsApp

Get digital assistance through WhatsApp for information regarding our products and services, to locate DHL Service Points, track your shipments or chat with our staff in real time. Save the following number in your contact list: 001 954 953 3545 and send a WhatsApp message to our digital assistant.

Chat

Chat with our digital assistant by going to our website and going to the tracking section:

https://mydhl.express.dhl/mx/es/home.html

DHL Express provides you with state-of-the-art options for making business in a fast and simple way through our website **https://mydhl.express.dhl/mx/es/home.html**, where you will have live support via chat to know the status of your shipments in real time, to schedule your pickups or get any information about our domestic and international products and services. We have the best specialized service.

Interactive Voice Response (IVR)

You can interact with our automatic system to know the status of your shipment by calling 55 5345 7000, and then selecting option 1 or saying "Localizar mi paquete" in Spanish. You will then be asked the 10 digits of your tracking number to provide you with the latest status of your shipment. If you want to schedule a pickup, select option 2 or say "Realizar envio", in Spanish, you will then need to provide your waybill information or your DHL account information. You will become part of the e-commerce world thanks to your DHL account number. To get further information and to select the tools that best fit your needs, visit our website:

https://mydhl.express.dhl/mx/es/home.html or contact your Account Executive.

MyDHL*™

MyDHL* is a platform that allows a faster, easier and more efficient way to ship for different users. It is more than an optimized platform; it is the next step towards evolution in domestic and international shipments.

Some of MyDHL+ features are:

- Single sign-on and easy access to waybill generation, quotes, tracking and pickups.
- Account holders who already use DHL Express Mexico electronic tools can immediately start their imports and exports within 220 countries and territories.
- Save time with simple processes, default preferences and automatic updates.
- Our user management tools with multiple users are ideal for corporate companies.

Schedule pickups for all your waybills regardless of the tool used to generate it, using the following site: https://mydhl.express.dhl/ mx/es/schedule-pickup.html#/ schedule-pickup#label-reference

Additional to the above-mentioned features, MyDHL⁺ also offers the following tool:

PROVIEW™

DHL ProView is an online tracking solution that offers real-time shipping visibility and customizable notification scheduling based on shipment status. This tool provides convenient access to shipment information and updates on their current status.

For more specific shipping solutions we also have:

WEB SERVICES

Online solution that allows our customers to integrate their systems with DHL Express Mexico's system to perform their most important logistics tasks: service coverage validation, quotation, pickup requests, tracking, waybill creation and electronic proof of delivery.

DHL EXPRESS COMMERCE (DEC)

Online solution that allows you to integrate your eCommerce shop to DHL Express Mexico's system to perform your most important logistics tasks: service coverage validation, quotation, pickup requests, tracking, and waybill creation. This solution is compatible with Shopify®, WooCommerce®, PrestaShop®, Magento®, OpenCart®, BigCommerce® and Etsy®.

MyGTS™

MyGTS is a free and user-friendly platform that will help you easily review all international shipping regulations. You can access it through your DHL Express account or by signing up with a new account on MyGTS to access:

- Pre-shipment Planner: This tool helps you comply with import and export regulations and check landed costs.
- Exact Harmonized System codes: No more setbacks; MyGTS uses AI to provide the right classification for all your shipments, expediting customs clearance. Search for harmonized system codes and tariff codes using key words or through the code list.
- International Parcel Shipping costs: Find out the costs of shipping, tariffs, duties and freight to improve your pricing strategy and get transparent shipping rates for your clients, building trust for your business.
- Help with import and export requirements everywhere: No more customs hold!
- All the documents you need for an expedite customs clearance.

Product Catalogue: Where you can save your search history, product details and rate codes to use them for future shipping.

Scan and know more



For more details, visit the online DHL Express Mexico Resource Center: https://mydhl.express.dhl/mx/es/ship/solutions.html

DHL EXPRESS MOBILE APP

Use our new mobile app DHL Express Mobile to track your shipments and manage your deliveries all in one place. You can locate the nearest DHL Service Point for pickup and delivery, as well as easily check shipment rates on your mobile phone. We also have advanced services available, like GPS tracking and barcode scanning with a camera.

Download the DHL Express Mobile app from the Google Play Store (Android) or Apple App Store (IOS).

Notes and restrictions:

Please contact your Account Executive to determine the solution which best fits your needs. Terms and conditions on the use of MyDHL+ tool available for consultation at: https://mydhl.express.dhl/mx/es/home.html



DHL Express Mexico has over +720 owned Service Points, which allows us to be closer to you and to offer a whole range of solutions with the service quality you deserve.

To find the nearest DHL Express Mexico Service Point visit: https://mydhl.express.dhl/mx/es/locator.html, where you will find service hours, address, maps and directions to arrive.

Exclusive services offered by DHL Express Mexico include:

In-store Pickup

Your documents and parcels can be delivered at the DHL Express Mexico Service Point of your preference as an additional choice, giving you a broader time-frame to pickup your shipments. The recipient will be required to show an official ID to receive the shipment.

Note: In-store pick up is not available for all Service Points, for more information reach your sales representative.

Packaging

In order to offer a holistic solution, DHL Express Mexico offers different types of packaging to ensure safe and reliable shipping. PRODUCT AND SERVICE PORTFOLIO
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You can pay packaging in two ways:

- 1. The cost of the package will be charged to your account number as long as the delivery is performed at that moment.
- 2. If you pay with cash, the charge for the selected package will appear on the shipment payment receipt.

PACKAGING SOLUTIONS

| Model | | Size | Domestic Shipments (MXN) | International Shipments (MXN) |
|--------|-------------------|---------------------|-----------------------------|----------------------------------|
| | Box 2 Pizza Small | 32.38×27.78×3.97 cm | \$48.72 VAT included | \$43.68 VAT included |
| and in | Box 2 Shoe | 32x17x8.1 cm | \$37.06 VAT included | \$33.23 VAT included |
| 1 | Box 3 Large Atlas | 46.04×31.74×7.78 cm | \$63.53 VAT included | \$56.96 VAT included |
| | Вох 3 | 33.3×31.7×9.2 cm | \$38.12 VAT included | \$34.17 VAT included |
| | Box 4 | 33.3×31.7×17.7 cm | \$64.60 VAT included | \$57.92 VAT included |

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PACKAGING SOLUTIONS

| Model | | Size | Domestic Shipments (MXN) | International Shipments (MXN) |
|-----------|---------------|-----------------------|-----------------------------|----------------------------------|
| | Box 5 | 33.1×33.9×31.5 cm | \$78.36 VAT included | \$70.25 VAT included |
| | Box 6 | 41.1×35.3×36.3 cm | \$92.14 VAT included | \$82.61 VAT included |
| 2 | Box 7 | 47.5×39.8×38.3 cm | \$105.91 VAT included | \$94.95 VAT included |
| 8 and all | Box 8 | 54.1 x 44.4 x 40.9 cm | \$120.73 VAT included | \$108.24 VAT included |
| | Tube 4 | 97.1×17.4×17.4 cm | \$49.78 VAT included | \$44.63 VAT included |
| POUCH | Plastic Pouch | 1×30×30 cm | \$15.88 VAT included | \$14.24 VAT included |

Notes and restrictions:

DHL reserves the right to set, remove or modify any restrictions and rates for Products, Services, and Additional Charges at any time without prior notice, by this means or through electronic publication on its website: https://mydhl.express.dhl/mx/es/home.html

Please contact your Account Executive to get the list of dangerous goods and prohibited commodities.

Packaging can only be bought by customers paying in cash and/or credit/debit card at DHL Service Points.

The billed amount is stated in Mexican pesos. The customer is the sole responsible for the packaging.

Images corresponding to the above-mentioned packaging are merely informative and illustrative, real products can vary on size, color or shape. All described packaging is 100% recyclable.

EXLUSIVE INTERNATIONAL PRODUCTS ON DHL EXPRESS SALES POINTS

EXPRESS WORLDWIDE IMPORT™ - RETAIL

We transport documents and parcels with origin in over 220 foreign countries and territories to one of our DHL Express Mexico Service Points, from Monday to Friday. Without the need of an imports account. Service with limited coverage.1

Notes and restrictions for International Products:

1. Additional days may apply for remote areas. For coverage information contact your Account Executive, call 55 5345 7000 or visit: https://mydhl.express.dhl/mx/es/home.html

EXPRESS EASY™ **S**



International export service to ship packages with a physical or volumetric weight of 0.5 kg, 1 kg, 2 kg, 5 kg, 10 kg, 15 kg, 20 kg or 25 kg. Rates displayed comprise freight, packaging, fuel and insurance, GoGreen Plus service to reduce your CO₂ emissions by 30%, and document and parcel protection.

Service available to customers paying in cash and/or credit/debit card at DHL Service Points (not applicable for customers with an account).

RATE COMPRISES



EXPRESS EASY™ DOC (7)

| Kilos | North America, LATAM and the Caribbean | European Union | Rest of the world |
|-------|--|----------------|-------------------|
| 0.5 | \$46.00 | \$64.00 | \$68.00 |

Rates stated in U.S. dollars.

Document protection covers shipments by USD\$700 regardless of the document value.

Document protection cost is USD\$4.16. Exclusive cost of Express Easy Doc comprised in the rate.

*Excluding plastic pouch. For further information, contact your Account Executive.

For Express 9:00 add USD\$30 to the Express Easy Doc rate.

For Express 10:30 add USD\$12 to the Express Easy Doc rate.

For Express 12:00 add USD\$8 to the Express Easy Doc rate.

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EXPRESS EASY™ (8)

| Cilos | North America, LATAM and the Caribbean | European Union | Rest of the world |
|-------|--|----------------|-------------------|
| 1 | \$69.00 | \$92.00 | \$104.00 |
| 2 | \$80.00 | \$105.00 | \$117.00 |
| 5 | \$113.00 | \$147.00 | \$188.00 |
| 0 | \$169.00 | \$239.00 | \$335.00 |
| .5 | \$204.00 | \$321.00 | \$434.00 |
| 0 | \$242.00 | \$404.00 | \$532.00 |
| !5 | \$294.00 | \$500.00 | \$638.00 |

Rates stated in U.S. dollars.

Insurance charge applies as follows:

If customs declared value is less than USD\$695.00, insurance charge will be USD\$7.23.

If customs declared value is more than USD\$695.00, insurance charge will be 1% of customs declared value.

For Express 9:00, add USD\$30 to the Express Easy rate.

For Express 10:30, add USD\$12 to the Express Easy rate.

For Express 12:00, add USD\$8 to the Express Easy rate.

EXPRESS DOMESTIC PREPAID™ (N)

| Kilos | Zones A to H | |
|-------|--------------|----------|
| 1 | | \$359.25 |

Rates stated in Mexican pesos.

Only applicable to domestic shipping, maximum physical/volumetric weight of 1 kg.

10-waybill minimum purchase requirement. For further information review Express Domestic Prepaid

Terms and Conditions by visiting https://prepago.dhl.com.mx/Prepaid/home/homepage

Notes and restrictions:

Document protection for shipment of documents with a physical or volumetric weight of 0.5 kg.

Rates for international products and services are stated in U.S. dollars.

Services will be billed in Mexican pesos at the prevailing exchange rate published in the Official Gazette (DOF in Spanish) at the purchase date, which would be visible in every DHL Express Mexico Service Point.

DHL® is a registered trademark, all rights reserved.

 $Domestic shipping \ rates comprise \ 16\% \ VAT \ in compliance \ with \ article \ 1 \ of \ the \ Value \ Added \ Tax \ Legislation. For weight \ and \ size \ limits \ by \ product \ please \ refer \ to: \ https://mydhl.express.dhl/mx/es/home.html$

For international shipments, a 16% VAT is applicable to 25% of the total bill, except for Third-country shipments. In conformity with Article 29, Section VI, of the Value-Added Tax Legislation. Rates for international services and their Optional Services and Additional Charges are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos.

The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued. DHL reserves the right to set, remove or modify any restrictions and rates for Domestic and International Services and Additional Charges at any time without prior notice, informing the customer by this means or through electronic publication on its website:

https://mydhl.express.dhl/mx/es/home.html
Additional charges may apply, which can also be found in this Service & Rate Guide. You can find more information about Additional Charges in the
Additional Services & Charges table of this document, or visiting our website: https://mydhl.express.dhl/mx/es/home.html

Restrictions apply according to service coverage. For coverage, information contact your Account Executive, call 55 5345 7000 or visit: https://mydhl.express.dhl/mx/es/home.html



Rates valid from January 1, 2025, to December 31, 2025.

Applicable weight and size limits for each service are available at: https://mydhl.express.dhl/mx/es/home.html

DHL Express Mexico Terms and Conditions are available for review at: https://mydhl.express.dhl/mx/es/home.html

Contact your Account Executive for more information about our services.

Documents over 2.01 kg will be considered as parcel deliveries, you can check the corresponding rate in this Service & Rate Guide.

You can also visit our website https://mvdhl.express.dhl/mx/es/home.html to check our rates.

Services available to customers paying in cash and/or credit/debit card at DHL Service Points (not applicable for customers with an account).

DHL EXPRESS MEXICO SERVICE POINTS IN THE COUNTRY

You can find the open hours, address and maps of the nearest Express Service Points at https://mydhl.express.dhl/mx/es/locator.html

Discover the exclusive products available at DHL Express Mexico Service Points.





1. ESTABLISH THE WEIGHT OF YOUR SHIPMENT

There are two types of weight measurement to be considered before sending your shipment:

Physical weight

Is the actual weight of your shipment, obtained using a scale.

Volumetric weight

Determine the volumetric weight of your shipment, including its packaging, using the following formula:

To determine the applicable rate, consider the greater weight for the shipment, either physical or volumetric, calculated using the formula described above.

2. IDENTIFY ORIGIN AND DESTINATION GROUPS

Identify the Origin Group from the list in this Rate and Service Guide, as well as the Destination Group for your shipment in the corresponding table. Write them down to locate the Rate Zones of your shipment.

3. FIND THE RATE ZONE FOR YOUR SHIPMENT

Cross-reference the Origin and Destination Groups and find the corresponding Rate Zone according to this Rate and Service Guide

For international shipping, locate the country you want to export to/import from and write down the Rate Zone it belongs to.

4. PRODUCT SELECTION

Choose the product that best suits your needs:

- For international shipping, refer to the International Products section (P. 5-7).
- For domestic shipments, refer to the Domestic Products section (P. 7-8).

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EXPRESS DOMESTIC™

ECONOMY SELECT DOMESTIC™

ADDITIONAL SERVICES & CHARGES

CUSTOMS FEES

5. MATCH RATE ZONE AND SHIPMENT WEIGHT

Find the appropriate Rate Zone on the Groups and Rate Zones table in this Service & Rate Guide and cross-reference it with the weight of your shipment in kilograms -physical or volumetric weight, whichever is greater—to obtain the applicable rate for your shipment.

Contact information

To schedule pickups or to obtain further information about the nearest DHL Express Mexico Service Point, please call us in Mexico at 55 5345 7000, or visit our website:

https://mydhl.express.dhl/mx/es/home.html

Notes and restrictions:

DHL Express Mexico reserves the right to set, remove or change the formula and its application at any time without prior notice, either in print or through electronic publication on its website: https://mydhl.express.dhl/mx/es/home.html
Please contact your Account Executive to get the list of dangerous goods and probibited commodities. All services abids to the

goods and prohibited commodities. All services abide to the transportation Terms and Conditions available on our website: https://mydhl.express.dhl/mx/es/home.html





To calculate the rate for a product, first locate the country you want to export to, or import from, and write down the Rate Zone it belongs to.

INTERNATIONAL ZONES REFERENCE TABLE

| Zone | 1 North America | 2 LATAM | 3 Caribbean | 4 European Union | 5 Main economies Asia-Pacific | 6 Rest of the world |
|-------------|---|---|----------------|------------------------|---|---------------------------|
| Description | United States, Canada and Puerto Rico | Central America and South America | Caribbean | European Union | China, Hong Kong, Japan, South Korea, Singapore, Taiwan, Vietnam, Thailand, Philippines, Malaysia, India, Australia and New Zealand | Rest of the world |

PRODUCT AND SERVICE PORTFOLIO
TAILORED SOLUTIONS
DIGITAL TOOLS
RETAIL
YOUR SHIPMENTS STEP BY STEP
INTERNATIONAL RATE ZONES

EXPRESS WORLDWIDE™

EXPRESS WORLDWIDE IMPORT™

DOMESTIC RATE ZONES

EXPRESS DOMESTIC™

ECONOMY SELECT DOMESTIC™

ADDITIONAL SERVICES & CHARGES

CUSTOMS FEES

COUNTRIES PER INTERNATIONAL ZONE (EXCEPT 3RD COUNTRY)

| Country | Code | Zone | Country | Code | Zone | Country | Code | Zone |
|--------------|------|------|---------------------------|------|------|--------------------------------|------|------|
| Afghanistan | AF | 6 | Azerbaijan | AZ | 6 | Brazil | BR | 2 |
| Albania | AL | 6 | Bahamas | BS | 3 | Brunei | BN | 6 |
| Germany | DE | 4 | Bahrain | вн | 6 | Bulgaria | BG | 4 |
| Andorra | AD | 4 | Bangladesh | BD | 6 | Burkina Faso | BF | 6 |
| Angola | AO | 6 | Barbados | ВВ | 3 | Burundi | ВІ | 6 |
| Anguila | Al | 3 | Belgium | BE | 4 | Butan | ВТ | 6 |
| Antigua | AG | 3 | Belize | BZ | 2 | Cape Verde | cv | 6 |
| Saudi Arabia | SA | 6 | Benin | BJ | 6 | Cambodia | КН | 6 |
| Argelia | DZ | 6 | Bermuda | вм | 3 | Cameroon | СМ | 6 |
| Argentina | AR | 2 | Belarus | BY | 6 | Canada | CA | 1 |
| Armenia | AM | 6 | Bolivia | во | 2 | Chad | TD | 6 |
| Aruba | AW | 3 | Bonaire | ХВ | 3 | Chile | CL | 2 |
| Australia | AU | 5 | Bosnia and Herzegovina | ВА | 6 | China, People's Republic of | CN | 5 |
| Austria | AT | 4 | Botswana | BW | 6 | Cyprus | CY | 4 |

COUNTRY BY INTERNATIONAL ZONE (EXCEPT3RD COUNTRY)

| Country | Code | Zone | Country | Code | Zone | Country | Code | Zone |
|-------------------------|------|------|-------------------------|------|------|-------------------------------------|------|------|
| Colombia | со | 2 | Gambia | GM | 6 | Canary Islands | IC | 6 |
| Congo | CG | 6 | Georgia | GE | 6 | Comoros Islands | KM | 6 |
| North Korea | KP | 6 | Ghana | GH | 6 | Cook Islands | СК | 6 |
| South Korea | KR | 5 | Gibraltar | GI | 6 | Faroe Islands | FO | 6 |
| Côte d' Ivoire | CI | 6 | Granada | GD | 3 | Fiji Islands | FJ | 6 |
| Costa Rica | CR | 2 | Greece | GR | 4 | Maldives | MV | 6 |
| Croatia | HR | 4 | Greenland | GL | 6 | Falkland Islands | FK | 6 |
| Cuba | CU | 6 | Guadeloupe | GP | 3 | Marshal Islands | МН | 6 |
| Curacao | xc | 3 | Guam | GU | 6 | Mauritius | MU | 6 |
| Denmark | DK | 4 | Guatemala | GT | 2 | Solomon Islands | SB | 6 |
| Dominica | DM | 3 | Guernsey | GG | 4 | Seychelles Islands | sc | 6 |
| Ecuador | EC | 2 | Guinea Bissau | GW | 6 | Turks and Caicos Islands | TC | 3 |
| Egypt | EG | 6 | Equatorial Guinea | GQ | 6 | Virgin Islands British | VG | 3 |
| El Salvador | sv | 2 | Brithis Guyana | GY | 3 | Virgin Islands Of the United States | VI | 3 |
| United Arab Emirates | AE | 6 | French Guyana | GF | 3 | Israel | IL | 6 |
| Eritrea | ER | 6 | Haiti | нт | 3 | Italy | IT | 4 |
| Slovakia | SK | 4 | Honduras | HN | 2 | Jamaica | JM | 3 |
| Slovenia | SI | 4 | Hong Kong | НК | 5 | Japan | JP | 5 |
| Spain | ES | 4 | Hungary | HU | 4 | Jersey | JE | 6 |
| United States | US | 1 | India | IN | 5 | Jordan | 10 | 6 |
| Estonia | EE | 4 | Indonesia | ID | 6 | Kazakhstan | KZ | 6 |
| Ethiopia | ET | 6 | Iran | IR | 6 | Kenya | KE | 6 |
| Philippines | PH | 5 | Iraq | IQ | 6 | Kyrguystan | KG | 6 |
| Finland | FI | 4 | Nevis Island (Nevis) | XN | 3 | Kiribati | KI | 6 |
| France | FR | 4 | Iceland | IS | 4 | Kosovo | KV | 6 |
| Gabon | GA | 6 | Caiman Islands | KY | 3 | Kuwait | KW | 6 |

COUNTRY BY INTERNATIONAL ZONE (EXCEPT3RD COUNTRY)

| Country | Code | Zone | Country | Code | Zone | Country | Code | Zone |
|--------------------------|------|------|--------------------------|------|------|------------------------------------|------|------|
| Laos | LA | 6 | Monaco | мс | 4 | Paraguay | PY | 2 |
| Lesotho | LS | 6 | Mongolia | MN | 6 | Peru | PE | 2 |
| Latvia | LV | 4 | Montenegro | ME | 6 | Poland | PL | 4 |
| Lebanon | LB | 6 | Montserrat | MS | 3 | Portugal | PT | 4 |
| Liberia | LR | 6 | Mozambique | MZ | 6 | Puerto Rico | PR | 1 |
| Libya | LY | 6 | Myanmar (Burma) | ММ | 6 | Qatar | QA | 6 |
| Liechtenstein | LI | 4 | Namibia | NA | 6 | United Kingdom | GB | 4 |
| Lithuania | LT | 4 | Republic of Nauru | NR | 6 | Central African Republic | CF | 6 |
| Luxembourg | LU | 4 | Nepal | NP | 6 | Czceh Republic | CZ | 4 |
| Масао | МО | 6 | Nicaragua | NI | 2 | Republic of Guinea | GN | 6 |
| Republic of Macedonia | МК | 6 | Niger | NE | 6 | Republic of Ireland | IE | 4 |
| Madagascar | MG | 6 | Nigeria | NG | 6 | Democratic Republic of Congo | CD | 6 |
| Malaysia | MY | 5 | Niue | NU | 6 | Dominican Republic | DO | 3 |
| Malawi | MW | 6 | Norway | NO | 4 | Réunion Island | RE | 6 |
| Mali | ML | 6 | New Caledonia | NC | 6 | Rwanda | RW | 6 |
| Malta | МТ | 4 | New Zealand | NZ | 5 | Romania | RO | 4 |
| Marocco | МА | 6 | Oman | ОМ | 6 | Russia | RU | 6 |
| Martinique | MQ | 3 | Netherlands (Holland) | NL | 4 | Saipan | MP | 6 |
| Mauritania | MR | 6 | Pakistan | PK | 6 | Samoa | ws | 6 |
| Mayotte | YT | 6 | Palau | PW | 6 | American Samoa | AS | 6 |
| Micronesia | FM | 6 | Panama | PA | 2 | St. Barthelemy | XY | 3 |
| Moldova | MD | 6 | Papua New Guinea | PG | 6 | Saint Kitts | KN | 3 |

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COUNTRY BY INTERNATIONAL ZONE (EXCEPT 3RD COUNTRY)

| Country | Code | Zone | Country | Code | Zone | Country | Code | Zone |
|--------------------------|------|------|------------------------|------|------|-----------|------|------|
| St. Eustatius | XE | 3 | Switzerland | СН | 4 | Vatican | VA | 4 |
| San Marino | SM | 4 | Suriname | SR | 3 | Venezuela | VE | 2 |
| Saint Maarten | ХМ | 3 | Tahiti | PF | 6 | Vietnam | VN | 5 |
| Saint Vincent | VC | 3 | Thailand | TH | 5 | Yemen | YE | 6 |
| Saint Helena | SH | 6 | Taiwan | TW | 5 | Djibouti | רם | 6 |
| Saint Lucia | LC | 3 | Tanzania | TZ | 6 | Zambia | ZM | 6 |
| Sao Tome and Principe | ST | 6 | Tajikistan | נד | 6 | Zimbabwe | zw | 6 |
| Senegal | SN | 6 | East Timor | TL | 6 | - | - | _ |
| Republic of Serbia | RS | 6 | Togo | TG | 6 | - | - | _ |
| Sierra Leone | SL | 6 | Tonga | то | 6 | _ | - | - |
| Singapore | SG | 5 | Trinidad and Tobago | TT | 3 | - | - | - |
| Syria | SY | 6 | Tunisia | TN | 6 | - | - | _ |
| Somalia | so | 6 | Turkmenistan | TM | 6 | - | | - |
| Somaliland | xs | 6 | Turkey | TR | 6 | _ | | - |
| Sri Lanka | LK | 6 | Tuvalu | TV | 6 | _ | - | _ |
| Swaziland | SZ | 6 | Ukraine | UA | 6 | _ | _ | _ |
| South Africa | ZA | 6 | Uganda | UG | 6 | - | | - |
| Sudan | SD | 6 | Uruguay | UY | 2 | - | | - |
| South Sudan | SS | 6 | Uzbekistan | UZ | 6 | - | | - |
| Sweden | SE | 4 | Vanuatu | VU | 6 | - | - | - |

Notes and restrictions:

DHL reserves the right to set, remove or modify any restrictions and rates for Products, Services and Additional Charges at any time without prior notice, informing the customer by this means or through electronic publication on its website: https://mydhl.express.dhl/mx/es/home.html
DHL Express Mexico is a registered trademark, all rights reserved.

Rates for domestic shipments include 16% VAT in accordance with article 1 of the Value Added Tax Legislation.

For international shipments, a 16% VAT is applicable to 25% of the total bill, except for Third-country shipments. In conformity with Article 29, Section VI, of the Value-Added Tax Legislation. Rates for international services are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued.

DHL reserves the right to set, remove or modify any restrictions and rates for Domestic and International products, Services, Optional Services and Additional Charges at any time without prior notice, by this means or through electronic publication on its website: https://mydhl.express.dhl/mx/es/home.html Restrictions apply according to service coverage, which can be reviewed at: https://mydhl.express.dhl/mx/es/home.html

Rates valid from January 1, 2025, to December 31, 2025.

For weight and size limits by product please refer to the website: https://mydhl.express.dhl/mx/es/home.html DHL Express Mexico terms and conditions available for review at: https://mydhl.express.dhl/mx/es/home.html

Contact your Account Executive for more information about our services.

Please contact your Account Executive to get the list of dangerous goods and prohibited commodities and the process to enable your account. Products with guaranteed delivery time are subject to coverage on destination. All services abide to the transportation Terms and Conditions available on our website: https://mydhl.express.dhl/mx/es/home.html



PRODUCT AND SERVICE PORTFOLIO TAILORED SOLUTIONS **DIGITAL TOOLS** RETAIL YOUR SHIPMENTS STEP BY STEP

INTERNATIONAL RATE ZONES EXPRESS WORLDWIDE™

EXPRESS WORLDWIDE IMPORT™ DOMESTIC RATE ZONES EXPRESS DOMESTIC™ ECONOMY SELECT DOMESTIC™ ADDITIONAL SERVICES & CHARGES **CUSTOMS FEES**

PRODUCT DESCRIPTION

We perform door-to-door delivery of documents and parcels to over 220 countries and territories, within the next business day, depending on service coverage.

Calculating your shipment's cost:



- 1. Calculate the weight of your shipment (P. 23).
- 2. Locate your Rate Zone depending on the destination country (P. 25-29).
- 3. Additional product information (P. 31).
- 4. Identify the weight of your shipment in the table below and cross-reference it with the corresponding Rate Zone.

EXPRESS WORLDWIDE™ DOC (D)

| Kilograms | 1 North America | 2 LATAM | 3 Caribbean | 4 European Union | 5 Main economies Asia-Pacific | 6 Rest of the world |
|-----------|--------------------|------------|----------------|---------------------|-------------------------------------|---------------------------|
| 0.5 | \$54.06 | \$64.13 | \$68.08 | \$70.14 | \$78.04 | \$118.60 |
| 1 | \$60.96 | \$74.59 | \$79.52 | \$81.08 | \$90.69 | \$136.78 |
| 1.5 | \$66.62 | \$82.51 | \$88.38 | \$90.17 | \$101.55 | \$151.88 |
| 2 | \$72.28 | \$90.44 | \$97.24 | \$99.26 | \$112.40 | \$166.98 |

Rates stated in U.S. dollars.

Shipments over 2.01 kg will be considered as parcel deliveries, you can check the corresponding rate in this Service & Rate Guide.

For Express 9:00, add USD\$44.54 to the Express Worldwide rate.

For Express 10:30, add USD\$29.67 to the Express Worldwide rate.

For Express 12:00, add USD\$19.94 to the Express Worldwide rate.

EXPRESS WORLDWIDE™ NonDOC (P)

| Kilograms | 1 North America | 2 LATAM | 3 Caribbean | 4 European Union | 5 Main economies Asia-Pacific | 6 Rest of the world |
|-----------|--------------------|------------|----------------|------------------------|-------------------------------------|---------------------------|
| 0.5 | \$62.92 | \$85.18 | \$91.67 | \$93.60 | \$109.20 | \$168.13 |
| 1 | \$69.99 | \$90.92 | \$96.78 | \$100.38 | \$115.94 | \$183.56 |
| 1.5 | \$77.06 | \$96.66 | \$101.90 | \$107.16 | \$122.68 | \$198.99 |
| 2 | \$84.14 | \$102.40 | \$107.02 | \$113.94 | \$129.42 | \$214.43 |
| 2.5 | \$91.21 | \$108.14 | \$112.13 | \$120.72 | \$136.16 | \$229.86 |
| 3 | \$98.28 | \$117.06 | \$122.87 | \$130.48 | \$152.90 | \$258.13 |
| 3.5 | \$105.35 | \$125.99 | \$133.60 | \$140.23 | \$169.64 | \$286.40 |
| 4 | \$112.42 | \$134.91 | \$144.33 | \$149.99 | \$186.39 | \$314.66 |
| 4.5 | \$119.50 | \$143.83 | \$155.06 | \$159.74 | \$203.13 | \$342.93 |
| 5 | \$126.57 | \$152.76 | \$165.80 | \$169.50 | \$219.88 | \$371.20 |
| 5.5 | \$132.85 | \$163.57 | \$175.91 | \$179.77 | \$236.62 | \$405.45 |
| 6 | \$139.13 | \$174.39 | \$186.01 | \$190.05 | \$253.36 | \$439.71 |
| 6.5 | \$145.41 | \$185.20 | \$196.12 | \$200.32 | \$270.11 | \$473.97 |
| 7 | \$151.69 | \$196.02 | \$206.23 | \$210.60 | \$286.85 | \$508.23 |
| 7.5 | \$157.98 | \$206.84 | \$216.34 | \$220.88 | \$303.60 | \$542.48 |
| 8 | \$164.26 | \$217.65 | \$226.45 | \$231.15 | \$320.34 | \$576.74 |
| 8.5 | \$170.54 | \$228.47 | \$236.56 | \$241.43 | \$337.08 | \$611.00 |
| 9 | \$176.82 | \$239.28 | \$246.67 | \$251.70 | \$353.83 | \$645.26 |
| 9.5 | \$183.10 | \$250.10 | \$256.78 | \$261.98 | \$370.57 | \$679.52 |
| 10 | \$189.38 | \$260.92 | \$266.88 | \$272.25 | \$387.32 | \$713.77 |
| 10.5 | \$193.81 | \$268.24 | \$275.27 | \$282.17 | \$399.09 | \$737.55 |
| 11 | \$198.24 | \$275.56 | \$283.65 | \$292.09 | \$410.86 | \$761.32 |
| 11.5 | \$202.68 | \$282.88 | \$292.03 | \$302.02 | \$422.64 | \$785.10 |
| 12 | \$207.11 | \$290.20 | \$300.41 | \$311.94 | \$434.41 | \$808.87 |
| 12.5 | \$211.54 | \$297.52 | \$308.80 | \$321.86 | \$446.18 | \$832.64 |
| 13 | \$215.97 | \$304.84 | \$317.18 | \$331.78 | \$457.95 | \$856.42 |
| 13.5 | \$220.40 | \$312.17 | \$325.56 | \$341.70 | \$469.73 | \$880.19 |

Rates stated in U.S. dollars.

EXPRESS WORLDWIDE™ NonDOC (P)

| Kilograms | 1 North America | 2 LATAM | 3 Caribbean | 4 European Union | 5 Main economies Asia-Pacific | 6 Rest of the world |
|-----------|-----------------------|------------|----------------|------------------------|-------------------------------------|---------------------------|
| 14 | \$224.83 | \$319.49 | \$333.94 | \$351.62 | \$481.50 | \$903.97 |
| 14.5 | \$229.26 | \$326.81 | \$342.33 | \$361.55 | \$493.27 | \$927.74 |
| 15 | \$233.69 | \$334.13 | \$350.71 | \$371.47 | \$505.04 | \$951.52 |
| 15.5 | \$238.12 | \$341.45 | \$359.09 | \$381.39 | \$516.82 | \$975.29 |
| 16 | \$242.55 | \$348.77 | \$367.47 | \$391.31 | \$528.59 | \$999.07 |
| 16.5 | \$246.98 | \$356.10 | \$375.86 | \$401.23 | \$540.36 | \$1,022.84 |
| 17 | \$251.41 | \$363.42 | \$384.24 | \$411.15 | \$552.14 | \$1,046.61 |
| 17.5 | \$255.84 | \$370.74 | \$392.62 | \$421.08 | \$563.91 | \$1,070.39 |
| 18 | \$260.27 | \$378.06 | \$401.00 | \$431.00 | \$575.68 | \$1,094.16 |
| 18.5 | \$264.70 | \$385.38 | \$409.39 | \$440.92 | \$587.45 | \$1,117.94 |
| 19 | \$269.13 | \$392.70 | \$417.77 | \$450.84 | \$599.23 | \$1,141.71 |
| 19.5 | \$273.56 | \$400.03 | \$426.15 | \$460.76 | \$611.00 | \$1,165.49 |
| 20 | \$277.99 | \$407.35 | \$434.53 | \$470.68 | \$622.77 | \$1,189.26 |
| 20.5 | \$284.15 | \$417.75 | \$445.56 | \$482.44 | \$635.36 | \$1,214.82 |
| 21 | \$290.31 | \$428.15 | \$456.58 | \$494.19 | \$647.94 | \$1,240.39 |
| 21.5 | \$296.46 | \$438.55 | \$467.60 | \$505.94 | \$660.52 | \$1,265.95 |
| 22 | \$302.62 | \$448.95 | \$478.63 | \$517.69 | \$673.11 | \$1,291.51 |
| 22.5 | \$308.78 | \$459.35 | \$489.65 | \$529.44 | \$685.69 | \$1,317.08 |
| 23 | \$314.93 | \$469.75 | \$500.68 | \$541.20 | \$698.28 | \$1,342.64 |
| 23.5 | \$321.09 | \$480.15 | \$511.70 | \$552.95 | \$710.86 | \$1,368.20 |
| 24 | \$327.25 | \$490.55 | \$522.72 | \$564.70 | \$723.44 | \$1,393.77 |
| 24.5 | \$333.40 | \$500.95 | \$533.75 | \$576.45 | \$736.03 | \$1,419.33 |
| 25 | \$339.56 | \$511.35 | \$544.77 | \$588.20 | \$748.61 | \$1,444.89 |
| 25.5 | \$345.72 | \$521.75 | \$555.80 | \$599.96 | \$761.20 | \$1,470.46 |
| 26 | \$351.87 | \$532.15 | \$566.82 | \$611.71 | \$773.78 | \$1,496.02 |
| 26.5 | \$358.03 | \$542.55 | \$577.84 | \$623.46 | \$786.36 | \$1,521.58 |

Cifras expresadas en Dólares Americanos.

EXPRESS WORLDWIDE™ NonDOC (P)

| Kilograms | 1 North America | 2 LATAM | 3 Caribbean | 4 European Union | 5 Main economies Asia-Pacific | 6 Rest of the world |
|-------------------------|-----------------------|------------|----------------|------------------------|-------------------------------------|---------------------------|
| 27 | \$364.19 | \$552.95 | \$588.87 | \$635.21 | \$798.95 | \$1,547.15 |
| 27.5 | \$370.34 | \$563.35 | \$599.89 | \$646.96 | \$811.53 | \$1,572.71 |
| 28 | \$376.50 | \$573.75 | \$610.92 | \$658.72 | \$824.12 | \$1,598.27 |
| 28.5 | \$382.66 | \$584.15 | \$621.94 | \$670.47 | \$836.70 | \$1,623.84 |
| 29 | \$388.81 | \$594.55 | \$632.96 | \$682.22 | \$849.28 | \$1,649.40 |
| 29.5 | \$394.97 | \$604.95 | \$643.99 | \$693.97 | \$861.87 | \$1,674.96 |
| 30 | \$401.13 | \$615.35 | \$655.01 | \$705.72 | \$874.45 | \$1,700.52 |
| Add. Kg up to 300 kg | \$14.06 | \$21.32 | \$24.86 | \$25.88 | \$28.60 | \$53.66 |
| 300 | \$4,197.54 | \$6,371.75 | \$7,366.13 | \$7,692.03 | \$8,596.45 | \$16,189.80 |
| Add. Kg > 300 kg | \$16.66 | \$25.60 | \$27.91 | \$28.93 | \$34.72 | \$62.48 |

Rates stated in U.S. dollars.

For Express 9:00, add USD\$44.54 to the Express Worldwide rate.

For Express 10:30, add USD\$26.97 to the Express Worldwide rate.

For Express 12:00, add USD\$19.94 to the Express Worldwide rate.

Notes and restrictions:

DHL® is a registered trademark, all rights reserved.

Rates for domestic shipments include 16% VAT based on article 1 of the Value Added Tax Legislation. For international shipments, the 16% VAT is applicable on a 25% of the total bill except for Third-Party countries. Based on Article 29, Section VI, of the Value-Added Tax Legislation.

Rates for International Services and their Optional Services and Additional Charges are stated in U.S. dollars. The billed amount is stated in Mexican pesos.

The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued. DHL reserves the right to set, remove or modify any restrictions and rates for Domestic and International Services and Additional Charges at any time without prior notice, informing the customer by this means or through electronic publication on its website: https://mydhl.express.dhl/mx/es/home.html

Additional charges may apply, which can also be found in this Service & Rate Guide (refer to the Additional Services and Charges table) or the website:

https://mydhl.express.dhl/mx/es/home.html

Restrictions apply according to service coverage. Please contact your Account executive. Rates valid from January 1, 2025, to December 31, 2025.

Guaranteed delivery in accordance with DHL Express money-back quarantee terms and conditions available on:

https://mydhl.express.dhl/mx/es/legal/mbg.html

Terms and conditions available for review at: https://mydhl.express.dhl/mx/es/home.html

Documents over 2.01 kg will be considered as parcel deliveries, you can check the corresponding rate in this Service & Rate Guide.

You can also visit our website https://mydhl.express.dhl/mx/es/home.html to check our rates Contact your Account Executive for more information

about our services. For weight and size limits by product please refer to the website: https://mydhl.express.dhl/mx/es/home.html

All services abide to the transportation Terms and Conditions available on our website: https://mydhl.express.dhl/mx/es/home.html

For international shipping, the weight of shipments up to 30 kg will be rounded to the closest 0.5 kg weight, shipments over that will be rounded to the closest kilogram. For domestic shipping, the weight of shipments will be rounded to the closest kilogram.

DHL Express will announce rate changes with a 30-calendar days prior notice (except in emergency surcharges).



PRODUCT DESCRIPTION

We transport documents and parcels originating from over 220 countries and territories to Mexico, delivering them by the next business day.

Service with limited coverage.

Calculating your shipment's cost:

- 1. Calculate the weight of your shipment (P. 23).
- 2. Locate your Rate Zone depending on the import country (P. 25-29).
- 3. Additional product information (P. 31).
- Identify the weight of your shipment in the following table and cross-reference it with the corresponding Rate Zone.

EXPRESS WORLDWIDE IMPORT™ DOC (D)

| Kilograms | 1 North America | 2 LATAM | 3 Caribbean | 4 European Union | 5 Main economies Asia-Pacific | 6 Rest of the world | |
|-----------|-----------------------|------------|----------------|------------------------|-------------------------------------|---------------------------|--|
| 0.5 | \$85.36 | \$97.09 | \$103.36 | \$112.63 | \$112.96 | \$189.40 | |
| 1 | \$101.67 | \$121.10 | \$129.85 | \$141.52 | \$149.39 | \$225.87 | |
| 1.5 | \$113.32 | \$141.69 | \$152.17 | \$162.26 | \$169.92 | \$253.51 | |
| 2 | \$124.97 | \$162.28 | \$174.49 | \$183.00 | \$190.44 | \$281.15 | |

Rates stated in U.S. dollars.

Shipments over 2.01 kg will be considered as parcel deliveries, you can check the corresponding rate in this Service & Rate Guide. For Express 12:00, add USD\$19.94 to the Express Worldwide rate.

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PRODUCT AND SERVICE PORTFOLIO
TAILORED SOLUTIONS
DIGITAL TOOLS
RETAIL
YOUR SHIPMENTS STEP BY STEP
INTERNATIONAL RATE ZONES
EXPRESS WORLDWIDETM

EXPRESS WORLDWIDE IMPORT™

DOMESTIC RATE ZONES

EXPRESS DOMESTIC™

ECONOMY SELECT DOMESTIC™

ADDITIONAL SERVICES & CHARGES

CUSTOMS FEES

EXPRESS WORLDWIDE IMPORT™ NonDOC (P)

| Kilograms | 1 North America | 2 LATAM | 3 Caribbean | 4 European Union | 5 Main economies Asia-Pacific | 6 Rest of the world |
|-----------|-----------------------|------------|----------------|------------------------|-------------------------------------|---------------------------|
| 0.5 | \$101.05 | \$127.59 | \$138.34 | \$156.48 | \$148.41 | \$269.48 |
| 1 | \$115.50 | \$143.33 | \$152.98 | \$173.85 | \$164.53 | \$291.47 |
| 1.5 | \$129.96 | \$159.08 | \$167.63 | \$191.21 | \$180.65 | \$313.46 |
| 2 | \$144.41 | \$174.82 | \$182.27 | \$208.58 | \$196.77 | \$335.44 |
| 2.5 | \$153.50 | \$187.49 | \$198.10 | \$225.95 | \$212.89 | \$357.43 |
| 3 | \$165.98 | \$205.92 | \$219.92 | \$250.74 | \$236.58 | \$390.50 |
| 3.5 | \$178.46 | \$224.35 | \$241.74 | \$275.54 | \$260.27 | \$423.57 |
| 4 | \$190.94 | \$242.78 | \$263.56 | \$300.33 | \$283.96 | \$456.64 |
| 4.5 | \$203.42 | \$261.21 | \$285.38 | \$325.12 | \$307.65 | \$489.72 |
| 5 | \$215.90 | \$279.64 | \$307.20 | \$349.92 | \$331.34 | \$522.79 |
| 5.5 | \$226.74 | \$294.34 | \$325.00 | \$369.82 | \$350.96 | \$550.26 |

Rates stated in U.S. dollars.

EXPRESS WORLDWIDE IMPORT™ NonDOC (P)

| Kilograms | 1 North America | 2 LATAM | 3 Caribbean | 4 European Union | 5 Main economies Asia-Pacific | 6 Rest of the world |
|-----------|-----------------------|------------|----------------|------------------------|-------------------------------------|---------------------------|
| 6 | \$237.58 | \$309.05 | \$342.80 | \$389.73 | \$370.57 | \$577.74 |
| 6.5 | \$248.41 | \$323.75 | \$360.61 | \$409.64 | \$390.19 | \$605.22 |
| 7 | \$259.25 | \$338.46 | \$378.41 | \$429.54 | \$409.80 | \$632.69 |
| 7.5 | \$270.09 | \$353.16 | \$396.22 | \$449.45 | \$429.42 | \$660.17 |
| 8 | \$280.92 | \$367.87 | \$414.02 | \$469.35 | \$449.03 | \$687.65 |
| 8.5 | \$291.76 | \$382.57 | \$431.83 | \$489.26 | \$468.64 | \$715.12 |
| 9 | \$302.60 | \$397.28 | \$449.63 | \$509.16 | \$488.26 | \$742.60 |
| 9.5 | \$313.44 | \$411.99 | \$467.44 | \$529.07 | \$507.87 | \$770.08 |
| 10 | \$324.27 | \$426.69 | \$485.24 | \$548.97 | \$527.49 | \$797.56 |
| 10.5 | \$331.95 | \$440.19 | \$499.45 | \$567.30 | \$544.56 | \$821.45 |
| 11 | \$339.62 | \$453.69 | \$513.66 | \$585.62 | \$561.64 | \$845.35 |
| 11.5 | \$347.30 | \$467.19 | \$527.86 | \$603.95 | \$578.72 | \$869.25 |
| 12 | \$354.97 | \$480.69 | \$542.07 | \$622.27 | \$595.80 | \$893.15 |
| 12.5 | \$362.65 | \$494.19 | \$556.28 | \$640.60 | \$612.87 | \$917.05 |
| 13 | \$370.32 | \$507.69 | \$570.48 | \$658.92 | \$629.95 | \$940.95 |
| 13.5 | \$378.00 | \$521.19 | \$584.69 | \$677.25 | \$647.03 | \$964.85 |
| 14 | \$385.67 | \$534.68 | \$598.89 | \$695.57 | \$664.10 | \$988.75 |
| 14.5 | \$393.35 | \$548.18 | \$613.10 | \$713.90 | \$681.18 | \$1,012.65 |
| 15 | \$401.02 | \$561.68 | \$627.31 | \$732.22 | \$698.26 | \$1,036.55 |
| 15.5 | \$408.70 | \$575.18 | \$641.51 | \$750.55 | \$715.33 | \$1,060.45 |
| 16 | \$416.37 | \$588.68 | \$655.72 | \$768.87 | \$732.41 | \$1,084.35 |
| 16.5 | \$424.05 | \$602.18 | \$669.93 | \$787.20 | \$749.49 | \$1,108.24 |
| 17 | \$431.72 | \$615.68 | \$684.13 | \$805.52 | \$766.56 | \$1,132.14 |
| 17.5 | \$439.40 | \$629.18 | \$698.34 | \$823.85 | \$783.64 | \$1,156.04 |
| 18 | \$447.08 | \$642.68 | \$712.55 | \$842.17 | \$800.72 | \$1,179.94 |
| 18.5 | \$454.75 | \$656.18 | \$726.75 | \$860.50 | \$817.79 | \$1,203.84 |
| 19 | \$462.43 | \$669.68 | \$740.96 | \$878.82 | \$834.87 | \$1,227.74 |
| 19.5 | \$470.10 | \$683.18 | \$755.16 | \$897.15 | \$851.95 | \$1,251.64 |

Rates stated in U.S. dollars.

EXPRESS WORLDWIDE IMPORT™ NonDOC (P)

| Kilograms | 1 North America | 2 LATAM | 3 Caribbean | 4 European Union | 5 Main economies Asia-Pacific | 6 Rest of the world |
|------------------------|-----------------------|------------|----------------|------------------------|-------------------------------------|---------------------------|
| 20 | \$477.78 | \$696.68 | \$769.37 | \$915.47 | \$869.02 | \$1,275.54 |
| 20.5 | \$485.68 | \$709.74 | \$783.79 | \$931.28 | \$883.63 | \$1,300.44 |
| 21 | \$493.58 | \$722.80 | \$798.20 | \$947.09 | \$898.23 | \$1,325.33 |
| 21.5 | \$501.49 | \$735.86 | \$812.61 | \$962.89 | \$912.83 | \$1,350.23 |
| 22 | \$509.39 | \$748.92 | \$827.03 | \$978.70 | \$927.43 | \$1,375.13 |
| 22.5 | \$517.30 | \$761.99 | \$841.44 | \$994.51 | \$942.03 | \$1,400.03 |
| 23 | \$525.20 | \$775.05 | \$855.86 | \$1,010.32 | \$956.63 | \$1,424.92 |
| 23.5 | \$533.10 | \$788.11 | \$870.27 | \$1,026.13 | \$971.24 | \$1,449.82 |
| 24 | \$541.01 | \$801.17 | \$884.69 | \$1,041.93 | \$985.84 | \$1,474.72 |
| 24.5 | \$548.91 | \$814.24 | \$899.10 | \$1,057.74 | \$1,000.44 | \$1,499.62 |
| 25 | \$556.82 | \$827.30 | \$913.52 | \$1,073.55 | \$1,015.04 | \$1,524.52 |
| 25.5 | \$564.72 | \$840.36 | \$927.93 | \$1,089.36 | \$1,029.64 | \$1,549.41 |
| 26 | \$572.62 | \$853.42 | \$942.34 | \$1,105.17 | \$1,044.24 | \$1,574.31 |
| 26.5 | \$580.53 | \$866.49 | \$956.76 | \$1,120.97 | \$1,058.84 | \$1,599.21 |
| 27 | \$588.43 | \$879.55 | \$971.17 | \$1,136.78 | \$1,073.45 | \$1,624.11 |
| 27.5 | \$596.34 | \$892.61 | \$985.59 | \$1,152.59 | \$1,088.05 | \$1,649.00 |
| 28 | \$604.24 | \$905.67 | \$1,000.00 | \$1,168.40 | \$1,102.65 | \$1,673.90 |
| 28.5 | \$612.14 | \$918.74 | \$1,014.42 | \$1,184.21 | \$1,117.25 | \$1,698.80 |
| 29 | \$620.05 | \$931.80 | \$1,028.83 | \$1,200.01 | \$1,131.85 | \$1,723.70 |
| 29.5 | \$627.95 | \$944.86 | \$1,043.24 | \$1,215.82 | \$1,146.45 | \$1,748.59 |
| 30 | \$635.86 | \$957.92 | \$1,057.66 | \$1,231.63 | \$1,161.06 | \$1,773.49 |
| Ad. Kg Up to 300 kg | \$18.30 | \$30.62 | \$32.01 | \$33.05 | \$34.76 | \$54.16 |
| 300 | \$5,577.94 | \$9,224.68 | \$9,700.68 | \$10,155.45 | \$10,545.39 | \$16,397.56 |
| Add. Kg > 300 kg | \$21.80 | \$36.80 | \$37.25 | \$39.71 | \$40.21 | \$69.99 |

Rates stated in U.S. dollars.

For Express 12:00, add USD\$19.94 to the Express Worldwide Import rate.

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Notes and restrictions for Domestic and International Products:

DHL© is a registered trademark, all rights reserved.

Rates for domestic shipments include 16% VAT based on article 1 of the Value Added Tax Legislation. For international shipments, the 16% VAT is applicable on a 25% of the total bill except for Third-Party countries. Based on Article 29, Section VI, of the Value-Added Tax Legislation.

Rates for International Services and their Optional Services and Additional Charges are stated in U.S. dollars. The billed amount is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued. DHL reserves the right to set, remove or modify any restrictions and rates for Domestic and International Services and Additional Charges at any time without prior notice, informing the customer by this means or through electronic publication on its website:

https://mydhl.express.dhl/mx/es/home.html

Additional charges may apply, which can also be found in this Service & Rate Guide (refer to the Additional Services & Charges table) or the website: https://mydhl.express.dhl/mx/es/home.html

Restrictions apply according to service coverage. Please contact your Account executive. Rates valid from January 1, 2025, to December 31, 2025. Guaranteed delivery in accordance with DHL Express money-back guarantee terms and conditions available on:

https://mydhl.express.dhl/mx/es/legal/mbg.html

Terms and conditions available for consultation at: https://mydhl.express.dhl/mx/es/home.html

Contact your Account Executive for more information about our services.

Documents over 2.01 kg will be considered as parcel deliveries, you can check the corresponding rate in this Service & Rate Guide.

For weight and size limits by product please refer to the website: https://mydhl.express.dhl/mx/es/home.html

Additionally, you can also visit our website https://mydhl.express.dhl/mx/es/home.html to check our rates.

All services abide to the transportation Terms and Conditions available on our website: https://mydhl.express.dhl/mx/es/home.html
For international shipping, the weight of shipments up to 30 kg will be rounded to the closest 0.5 kg weight, shipments over that will be rounded to the closest kilogram. For domestic shipping, the weight of shipments will be rounded to the closest kilogram.

DHL Express will announce rate changes with a 30-calendar days prior notice (except in emergency surcharges).

If the country's inflation rate is over 5%, DHL will have the right to adjust the applicable rates with a 30-calendar days prior notice.

If Mexican peso devaluates in more than 5% within a 90-day period, compared to USD exchange rates in the main local banks identified by DHL, DHL will have the right to immediately adjust applicable rates in that country.

Adjustments will be proportional to the devaluation rate. DHL reserves the right to apply surcharges for recovery costs resulting from temporary emergencies beyond DHL's control. Temporary surcharges to be applied in addition to rates. All the above will have an 8-day prior notice for any emergency surcharge describing the reasons. One or more Demand Surcharges may be applicable during peak season. Peak season periods will be determined at DHL's discretion and could be a result of high demand on services or high operational costs. Details concerning applicable Demand surcharges are to be established at https://mydhl.express.dhl/ and subject to change without prior notice. Demand surcharges are cumulative.



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PRODUCT AND SERVICE PORTFOLIO
TAILORED SOLUTIONS
DIGITAL TOOLS
RETAIL
YOUR SHIPMENTS STEP BY STEP

INTERNATIONAL RATE ZONES

EXPRESS WORLDWIDE™

EXPRESS WORLDWIDE IMPORT™

DOMESTIC RATE ZONES

EXPRESS DOMESTIC™

ECONOMY SELECT DOMESTIC™

ADDITIONAL SERVICES & CHARGES

CUSTOMS FEES

DOMESTIC PRODUCTS

GROUPS AND ZONES

1. Identify the groups from the origin city and the destination of your shipment in the above Groups and Rate Zones table.

We ship to the whole country. The specific group depends on your Zip Code. Specific groups by state are showed as reference. Contact your DHL Executive to get specific information about your group.

GROUPS

| State | Group | State | Group |
|---------------------|-------------|-----------------|--------------|
| Aguascalientes | 12 | Nayarit | 10 |
| Baja California | 9 | Nuevo Leon | 3 |
| Baja California Sur | 6 | Oaxaca | 17 y 2* |
| Campeche | 15 y 16* | Puebla | 11 y 17* |
| Chiapas | 15 | Queretaro | 12 |
| Chihuahua | 8 | Quintana Roo | 16 |
| Ciudad de Mexico | 1 | San Luis Potosi | 12 y 14* |
| Coahuila | 13, 3 y 5* | Sinaloa | 6 |
| Colima | 10 | Sonora | 7 y 9* |
| Durango | 5 | Tabasco | 15 |
| Estado de Mexico | 1 y 11* | Tamaulipas | 13 y 14* |
| Guanajuato | 12 | Tlaxcala | 11 |
| Guerrero | 11 y 2* | Veracruz | 14, 15 y 17* |
| Hidalgo | 1, 11 y 14* | Yucatan | 16 |
| Jalisco | 10, 12 y 4* | Zacatecas | 12 |
| Michoacan de Ocampo | 11, 12 y 2* | - | - |
| Morelos | 11 | - | - |

^{*}The Origin Group allocation is subject to the coverage that DHL deems applicable according to its operation. Please contact your Account Executive to properly calculate the applicable rate according to the allocated Origin Group.

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2. Find the Rate Zone for your shipments in the above Zone table.

For product rate determination, match Origin and Destination Groups to get the corresponding Rate Zone.

The zone, with the weight and type of product result on the calculation of the final shipment ratee

ZONES 2025

| | | Dest | inatio | ı servi | ce area | à | | | | | | | | | | | | |
|---------------------|-----------|------|--------|---------|---------|----|----|-----------|----|----|-----|-----|-----|-----|-----|-----|-----|-----|
| | | G1 | G2 | G3 | G4 | G5 | G6 | G7 | G8 | G9 | G10 | G11 | G12 | G13 | G14 | G15 | G16 | G17 |
| | G1 | Α | В | С | С | D | Е | F | F | G | С | Α | В | D | В | С | E | В |
| | G2 | В | Α | Е | Е | F | G | G | G | Н | Е | С | D | F | Е | Е | F | D |
| | G3 | С | E | Α | С | С | E | F | D | G | D | С | С | В | D | F | G | F |
| | G4 | С | E | С | A | С | D | E | E | G | A | С | В | D | D | F | G | E |
| | G5 | D | F | С | С | А | D | E | С | F | D | D | С | D | F | F | G | F |
| | G6 | E | G | E | D | D | A | С | E | E | E | F | E | F | F | G | Н | F |
| ea ea | G7 | F | G | F | E | E | С | Α | E | С | F | G | F | G | G | Н | Н | G |
| Origin service area | G8 | F | G | D | E | С | E | E | A | E | F | F | F | E | G | G | Н | G |
| ervi | G9 | G | Н | G | G | F | E | С | E | Α | G | G | G | Н | Н | Н | Н | Н |
| jin s | G10 | С | E | D | Α | D | E | F | F | G | A | D | С | E | E | F | G | E |
| ori <u>c</u> | G11 | Α | С | С | С | D | F | G | F | G | D | Α | В | D | С | С | F | В |
| | G12 | В | D | С | В | С | E | F | F | G | С | В | Α | D | D | E | F | E |
| | G13 | D | F | В | D | D | F | G | E | Н | E | D | D | Α | E | F | G | F |
| | G14 | В | E | D | D | F | F | G | G | Н | E | С | D | E | A | С | F | В |
| | G15 | С | E | F | F | F | G | Н | G | Н | F | С | E | F | С | Α | В | В |
| | G16 | E | F | G | G | G | Н | Н | Н | Н | G | F | F | G | F | В | A | С |
| | G17 | В | D | F | E | F | F | G | G | Н | E | В | E | F | В | В | С | Α |

Notes and restrictions:

DHL Express Mexico reserves the right to set, remove or modify destinations and Rate Zones at any time without prior notice.

If destinations and Rate Zones were modified, customers will get notification by this means or through electronic publication on our website: https://mydhl.express.dhl/mx/es/home.html

PRODUCT AND SERVICE PORTFOLIO
TAILORED SOLUTIONS
DIGITAL TOOLS
RETAIL

YOUR SHIPMENTS STEP BY STEP
INTERNATIONAL RATE ZONES
EXPRESS WORLDWIDE™

EXPRESS WORLDWIDE IMPORT™

DOMESTIC RATE ZONES

EXPRESS DOMESTIC™

ECONOMY SELECT DOMESTIC™

ADDITIONAL SERVICES & CHARGES

CUSTOMS FEES



PRODUCT DESCRIPTION

Shipment of documents and parcels to be delivered within the next business day, from Monday to Friday. Service with limited coverage.

To calculate the cost of your shipment:

- 1. Calculate the weight of your shipment (P. 23).
- 2. Locate your Rate Zone depending on the origin and destination of your shipment (P. 41 and 42).
- 3. Identify the weight of your shipment in the following page and cross-reference it with the corresponding Rate Zone.
- 4. If applicable, add the additional charge according to the product type.

EXPRESS DOMESTIC™ (N)

| Kilograms | Zone A | Zone B | Zone C | Zone D | Zone E | Zone F | Zone G | Zone H |
|------------------------|------------|------------|------------|------------|-------------|-------------|-------------|-------------|
| 1 | \$315.89 | \$333.82 | \$349.18 | \$388.72 | \$487.11 | \$496.22 | \$515.32 | \$532.21 |
| 2 | \$343.57 | \$366.79 | \$391.31 | \$428.60 | \$552.30 | \$559.79 | \$583.76 | \$605.01 |
| 3 | \$375.96 | \$403.89 | \$434.86 | \$473.00 | \$639.48 | \$646.65 | \$674.15 | \$703.17 |
| 4 | \$408.34 | \$440.99 | \$478.41 | \$517.41 | \$726.67 | \$733.51 | \$764.53 | \$801.33 |
| 5 | \$445.25 | \$482.10 | \$523.14 | \$566.47 | \$835.97 | \$843.76 | \$877.19 | \$924.87 |
| 6 | \$485.09 | \$529.77 | \$578.19 | \$622.20 | \$956.07 | \$968.00 | \$1,009.25 | \$1,066.99 |
| 7 | \$524.92 | \$577.45 | \$633.24 | \$677.93 | \$1,076.18 | \$1,092.23 | \$1,141.30 | \$1,209.11 |
| 8 | \$564.76 | \$625.12 | \$688.30 | \$733.65 | \$1,196.28 | \$1,216.47 | \$1,273.36 | \$1,351.24 |
| 9 | \$604.59 | \$672.80 | \$743.35 | \$789.38 | \$1,316.39 | \$1,340.70 | \$1,405.41 | \$1,493.36 |
| 10 | \$644.43 | \$720.48 | \$798.40 | \$845.11 | \$1,436.50 | \$1,464.94 | \$1,537.46 | \$1,635.48 |
| Add. Kg. up to 30kg | \$42.78 | \$49.16 | \$55.91 | \$59.00 | \$138.97 | \$145.28 | \$155.79 | \$163.84 |
| 30 | \$1,500.04 | \$1,703.69 | \$1,916.64 | \$2,025.06 | \$4,215.86 | \$4,370.51 | \$4,653.22 | \$4,912.25 |
| Add. Kg. up to 70kg | \$46.42 | \$53.52 | \$60.81 | \$64.22 | \$150.10 | \$156.72 | \$167.88 | \$176.64 |
| 70 | \$3,356.97 | \$3,844.59 | \$4,348.93 | \$4,593.76 | \$10,220.02 | \$10,639.15 | \$11,368.23 | \$11,978.04 |
| Add. Kg > 70kg | \$48.33 | \$55.75 | \$63.34 | \$66.86 | \$156.28 | \$163.19 | \$174.86 | \$183.93 |

Rates stated in Mexican pesos.

For Express Domestic 9:00, add MXN\$380.19 to the Express Domestic rate. For Express Domestic 10:30, add MXN\$102.96 to the Express Domestic rate. For Express Domestic 12:00. add MXN\$72.62 to the Express Domestic rate.

Notes and restrictions:

DHL® is a registered trademark, all rights reserved.

Rates for domestic shipments include 16% VAT based on article 1 of the Value Added Tax Legislation.

DHL reserves the right to set, remove or modify any restrictions and rates for Domestic Services, Optional Services, and Additional Charges at any time without prior notice, informing the customer by this means or through electronic publication on its website: https://mydhl.express.dhl/mx/es/home.html Additional charges may apply, which can also be found in this Service & Rate Guide (refer to the Additional Services & Charges table or to the website: https://mydhl.express.dhl/mx/es/home.html).

Applicable restrictions according to service coverage. Please contact your Account Executive.

Rates valid from January 1, 2025, to December 31, 2025.

Guaranteed delivery in accordance with DHL Express money-back guarantee terms and conditions available on:

https://mydhl.express.dhl/mx/es/legal/mbg.html

Applicable weight and size limits for each service are available at: https://mydhl.express.dhl/mx/es/home.html

DHL Express Mexico terms and conditions available for review at: https://mydhl.express.dhl/mx/es/home.html

For international shipping, the weight of shipments up to 30 kg will be rounded to the closest 0.5 kg weight, shipments over that will be rounded to the closest kilogram. For domestic shipping, the weight of shipments will be rounded to the closest kilogram.

Contact your Account Executive for more information about our services.

Please check size and weight restrictions by product on our website: https://mydhl.express.dhl/mx/es/home.html

All services abide to the transportation Terms and Conditions available on our website: https://mydhl.express.dhl/mx/es/home.html

PRODUCT AND SERVICE PORTFOLIO TAILORED SOLUTIONS

DIGITAL TOOLS

RETAIL

YOUR SHIPMENTS STEP BY STEP

INTERNATIONAL RATE ZONES

EXPRESS WORLDWIDE™

EXPRESS WORLDWIDE IMPORT™ DOMESTIC RATE ZONES EXPRESS DOMESTIC™

ECONOMY SELECT DOMESTIC™

ADDITIONAL SERVICES & CHARGES

CUSTOMS FEES



PRODUCT DESCRIPTION

Shipment of any type of package, starting from 2 kg, to be delivered in two or more business days. Only available from Zone E to Zone H.

To calculate the cost of your shipment:

- 1. Calculate the weight of your shipment (P. 23).
- 2. Locate your Rate Zone depending on the origin and destination of your shipment (P. 41 and 42).
- 3. Identify the weight of your shipment in the following table and cross-reference it with the corresponding Rate Zone.

ECONOMY SELECT DOMESTIC™ (G)

| Kilograms | Zone E | Zone F | Zone G | Zone H |
|------------------------|------------|------------|------------|------------|
| 2 | \$487.12 | \$496.24 | \$515.33 | \$532.22 |
| 3 | \$526.09 | \$533.26 | \$554.86 | \$577.53 |
| 4 | \$565.07 | \$570.29 | \$594.40 | \$622.84 |
| 5 | \$650.19 | \$655.95 | \$682.02 | \$718.93 |
| 6 | \$743.59 | \$752.53 | \$784.66 | \$829.53 |
| 7 | \$837.00 | \$849.11 | \$887.30 | \$940.12 |
| 8 | \$930.40 | \$945.69 | \$989.93 | \$1,050.72 |
| 9 | \$1,023.80 | \$1,042.27 | \$1,092.57 | \$1,161.31 |
| 10 | \$1,117.21 | \$1,138.85 | \$1,195.21 | \$1,271.91 |
| Add. Kg. up to 30kg | \$108.20 | \$112.94 | \$121.08 | \$127.39 |
| 30 | \$3,281.30 | \$3,397.61 | \$3,616.82 | \$3,819.73 |
| Add. Kg. up to 70kg | \$117.32 | \$122.47 | \$131.20 | \$137.97 |
| 70 | \$7,974.20 | \$8,296.52 | \$8,864.66 | \$9,338.55 |
| Add. Kg > 70kg | \$122.17 | \$127.53 | \$136.60 | \$143.63 |

Rates stated in Mexican pesos.

Notes and restrictions:

DHL® is a registered trademark, all rights reserved.

Rates for domestic shipments include 16% VAT based on article 1 of the Value Added Tax Legislation.

DHL reserves the right to set, remove or modify any restrictions and rates for Domestic products. Services, Optional Services and Additional Charges at any time without prior notice, by this means or through electronic publication on its website: https://mydhl.express.dhl/mx/es/home.html

Additional charges may apply, which can also be found in this Service & Rate Guide (refer to the Additional Services and Charges table) or the website:

https://mydhl.express.dhl/mx/es/home.html

Restrictions apply according to service coverage. Please contact your Account executive.

Rates valid from January 1, 2025, to December 31, 2025.

Guaranteed delivery in accordance with DHL Express money-back guarantee terms and conditions available on:

https://mydhl.express.dhl/mx/es/legal/mbg.html

Applicable weight and size limits for each service are available at: https://mydhl.express.dhl/mx/es/home.html

DHL Express Mexico terms and conditions available for review at: https://mydhl.express.dhl/mx/es/home.html

For international shipping, the weight of shipments up to 30 kg will be rounded to the closest 0.5 kg weight, shipments over that will be rounded to the closest kilogram. For domestic shipping, the weight of shipments will be rounded to the closest kilogram.

Contact your Account Executive for more information about our services.

All services abide to the transportation Terms and Conditions available on our website: https://mydhl.express.dhl/mx/es/home.html



PRODUCT AND SERVICE PORTFOLIO TAILORED SOLUTIONS **DIGITAL TOOLS** RETAIL YOUR SHIPMENTS STEP BY STEP INTERNATIONAL RATE ZONES EXPRESS WORLDWIDE™

EXPRESS WORLDWIDE IMPORT™ DOMESTIC RATE ZONES **EXPRESS DOMESTIC™** ECONOMY SELECT DOMESTIC™ **ADDITIONAL SERVICES & CHARGES** CUSTOMS FEES

OPTIONAL SERVICES

| Name | Description | Code | Aplication | INTL Rate (USD) | DOM rate (MXN) |
|---|---|------|---|-------------------------------|-------------------------|
| Insurance (Shipment value | Optional charge ² to insure shipment. The insurance covers | II | If the stated value is below \$1,390 USD | \$14.46 | - |
| protection) ¹ | all the merchandise (above the standard liability). Covering the cumulative value of your shipment to repair or replace | | If the stated value is above \$1,390 USD | 1% over stated declared | - |
| | a shipment in the event of physical damage or loss. | | If the stated value is below \$8,601 MXN | - | \$99.77 |
| | | | If the stated value is above \$8,601 MXN | - | 1% over stated value |
| Document protection | Optional charge intended to ensure DHL's payment of USD \$700 in the event of physical damage or loss of the document. | IB | The protection covers shipments by \$700 USD regardless of the document value | \$8.32 | - |
| Delivery on destination With duties Paid on origin | Service that helps the issuer to pay taxes and duties, customs rights and delivery expenses from the origin with charge to your account. Service only applicable to customers with a DHL account. | DD | Per shipment or 2% Of the paid taxes (Whichever is higher) | \$34.84 | - |

^{1.} The insurance charge will be calculated as follows: 1% of shipment's declared value, plus corresponding VAT according to geographical location and type of service. Restrictions apply. For further information, contact your DHL Account Executive.

2. Insurance charge is mandatory for imports. Please contact your DHL Account Executive.

Optional services of Shipment Value Protection and Document Protection are not applicable for outbound shipments to: North Korea, Cuba, Iran, Sudan, Syria, Russia, Belarus, the Crimea region of Ukraine, Donetsk, Kherson and Zaporizhzhia.

The list of countries may be updated at any moment according to countries' conditions.

Rates for International Services and their Optional Services and Additional Charges are stated in U.S. dollars. The invoiced amount is expressed in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued.

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OPTIONAL SERVICES

| Name | Description | Code | Aplication | INTL Rate (USD) | DOM rate (MXN) |
|----------------------|--|------|--|--------------------|-------------------|
| Invoice Correction | Charge per invoice correction. | KA | Per invoice | \$15.60 | \$406.58 |
| Dedicated Delivery | Charge per delivery using a dedicated vehicle, with more than one courier or any other specific operation required by our customer. | TA | Per shipment or per kilogram (Whichever is higher) | \$68.64/1.04 | \$621.44 |
| Neutral Delivery | Service that allows delivery of non-document shipments without any value of the product being shared, since the commercial invoice is removed prior to delivery. | NN | Per shipment | \$36.40 | - |
| Printed Invoice | Charge for every paper invoice provided to a customer with an account. In lieu of paper invoices, DHL online e-billing service is available at no extra charge. | KD | Per invoice | \$10.40 | \$197.20 |
| Shipment Preparation | A convenient, expedite, and reliable service for seasonal or irregular shipments that need additional resources for its preparation. | PA | Per shipment | \$34.84 | \$48.72 |

Rates for International Services and their Optional Services and Additional Charges are stated in U.S. dollars. The amount billed is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued.

OPTIONAL SERVICES

| Name | Description | Code | Aplication | INTL Rate (USD) | DOM rate (MXN) |
|---------------------------|--|------|---|--|-------------------|
| Dedicated Pickup | At customer's request, an immediate or non-routine pickup, once only, within a normal business day or a holiday, that may involve a specific vehicle such as tail lift truck or more than one courier. | QA | Per shipment or per kg (Whichever is greater) | \$ 36.4/1.04 | - |
| GoGreen Plus ¹ | Reduce your shipment's CO ₂ emissions by 30%. By selecting this service, you help DHL reduce CO ₂ emissions from air transportation, according to destination, by procuring sustainable aviation fuel (SAF-Sustainable Aviation Fuel). | FT | Per kg | Minimum charge of 0.17 by kg depending on destination. | - |
| GoGreen Plus Basic | Sustainable Aviation Fuel (SAF) can reduce scope 3 CO ₂ emissions up to 70% compared to traditional aviation fuel. Charged as per contractual agreement. | FD | Per kg | Bronze: 0.21 Iron: 0.46 Silver: 0.68 Gold: 1.14 Platinum: 1.59 | - |

^{1.} Alternate reduction levels and CO₂ eWtW emission reports are only available by contractual agreement.

Please contact your Account Executive for further information.

Rates for international services and their Optional Services and Additional Charges are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued.

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SURCHARGES

| Name | Description | Code | Aplication | INTL Rate (USD) | DOM rate (MXN) |
|----------------------|--|------|---|--|---|
| Fuel Surcharge | Variable percentage applied to the transportation cost of each shipment to compensate for the volatility of fuel costs used in the transportation process. This rate is calculated monthly based on applicable fuel prices according to the service used. To view the rate, please visit our website: express. dhl/mx/es/home.html | FF | Monthly variable rate Applicable to: Freight + Remote Area + Oversize + Dedicated pickup + Elevated Risk + Non-Stackable Pallet + Non conveyable + Premium Fee for International and Domestic shipping (9:00, 10:30 and 12:00, respectively). | please visit DHL's official website. | To see the current applicable fuel surcharge, please visit DHL's official website. |
| Oversize Piece | _ | YB | Per piece | \$71.76 | |
| Overweight Piece | Charge applicable per shipment | YY | | \$117.52 | |
| Oversize Piece | when one or more of its pieces surpass 100 cm in any of their | YB | _ | - | \$348.58 |
| Overweight Piece | sides or surpass 70 kg of real or volumetric weight. | YY | | - | \$332.92 |
| Non-conveyable Piece | A surcharge applies to any shipped piece with a physical weight between 25 kg and 70 kg. Not applicable to pieces already subject to the Exceeded dimensions surcharge by size or weight. | YO | - | \$22.88 | \$348.00 |
| Non-stackable Pallet | Surcharge applies to shipments with one or more pieces that cannot be stacked. Only applicable to customers with a DHL account. | YC | Per piece | \$338.52 | \$348.58 |
| Multi-piece Shipment | Charge applicable to any multi piece domestic shipment with two or more pieces under the same waybill or guide number. Not applicable to international products. | YE | Per shipment | - | \$118.32 |

Rates for International Services and their Optional Services and Additional Charges are stated in U.S. dollars. The amount billed is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued.

SURCHARGES

| Name | Description | Code | Aplication | INTL Rate (USD) | DOM rate (MXN) |
|-------------------------------------|---|------|--|--------------------|-----------------------|
| Address Correction | Charge to correct the address on any shipment, with successful delivery. Only applicable to customers with a DHL account. | MA | Per shipment | \$21.84 | - |
| Remote Area* | Charge per delivery or collection on remote areas. | 00 | Per shipment or per kilogram (Whichever is higher) | \$32.99/0.61 | \$182.12 |
| Restricted Destination ¹ | Charge applies when shipping to a destination country subject to trade restrictions imposed by the UN Security Council. | СВ | Per shipment | \$51.48 | - |
| Elevated Risk ² | Charge applicable when shipping to a destination country in which DHL is operating at elevated risk due to a continuous state of war, civil unrest or continuous threats from terrorism and violence. | CA | Per shipment | \$36.40 | - |
| Manual Data Entry | This surcharge applies to shipments consigned with non-electronic waybills. When documents are generated electronically no surcharge applies. | PD | Per shipment | \$12.48 | \$16.82 |
| Demand Surcharge ³ | A demand surcharge applies to shipments given to DHL for transportation during a peak season period, determined by DHL due to service demand and/or economic conditions, impacting operational costs. | NX | Per kilogram | Variable⁴ | Variable ⁴ |

^{*}Remote areas are defined as territories (islands, distant highlands, Zip codes, suburbs or cities) of difficult access or with sparse service. Please contact your Account executive.

Rates for International Services and their Optional Services and Additional Charges are stated in U.S. dollars. The billed amount is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued.

^{1.} The Restricted Destination charge will apply when shipping to: the Central African Republic, Democratic Republic of Congo, Iran, Iraq, Libya, North Korea, Somalia, Syria and Yemen. Countries in this list may be updated following the UN Security Council's determinations.

^{2.} The Elevated Risk charge will apply when shipping to: Afghanistan, Iraq, Libya, Mali, Syria, Somalia, Sudan, Ukraine, Yemen, Israel, Venezuela, Burkina Faso, Haiti and Lebanon. Applicable to all products. Countries in this list may be updated following the UN Security Council's determinations

^{3.} The Demand Surcharge applies to shipments given to DHL for transportation during the high season period determined by DHL, and to be disclosed to the Client prior to commencement of the period.

^{4.} DHL will disclose the Demand Surcharge before enabling the additional charge, by notice on https://mydhl.express.dhl/mx/es/ship/surcharges/demand-surcharge.html or by publication and notice in each DHL Service Point. The amount will vary depending on shipment origin and destination.

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UPDATE DEMAND SURCHARGE

Starting September 15, 2024, a Demand Surcharge (NX) will apply to all INTERNATIONAL DHL Express shipments [DHL Express 9:00 Doc and Non Doc, DHL Express 10:30 Doc and Non Doc, DHL Express 12:00 Doc and Non Doc, DHL Express Worldwide Doc and Non Doc, DHL Express Easy Doc and Non Doc, DHL Express Envelope, DHL BREAKBULK EXPRESS, DHL Medical Express] valid through January 31, 2025. DHL reserves the right to extend the application period or modify applicable conditions, with prior notice on: https://mydhl.express.dhl/mx/es/ship/surcharges/demand-surcharge.html

The Demand surcharge (NX) is charged by billable kg (taking the greatest between physical and volumetric weight), and in accordance with the following applicable rates during the above-mentioned period, depending on shipment's origin and destination:

DEMAND SURCHARGE PER KG INTL RATE (USD)

| Origins/ Destinations | China/ Hong Kong | Asia | Oceania | European Union | Americas (not include MX) | Mexico | Middle East, North Africa | Rest of the world |
|---------------------------------|---------------------|------|---------|-------------------|---------------------------------|--------|------------------------------------|----------------------|
| China/ Hong Kong | 0.30 | 0.30 | 0.30 | 2.00 | 2.50 | 2.60 | 1.60 | 0.90 |
| South Asia | 0.30 | 0.30 | 0.30 | 1.20 | 1.80 | 1.87 | 0.50 | 0.50 |
| Rest of Asia | 0.30 | 0.30 | 0.30 | 1.20 | 1.50 | 1.56 | 0.90 | 0.90 |
| European Union | 0.00 | 0.00 | 0.30 | 0.30 | 0.50 | 0.52 | 0.00 | 0.50 |
| Americas (not include MX) | 0.00 | 0.00 | 0.30 | 0.00 | 0.30 | 0.31 | 0.00 | 0.50 |
| Mexico | 0.00 | 0.00 | 0.31 | 0.00 | 0.31 | N/A | 0.00 | 0.52 |
| Middle East, North Africa | 0.00 | 0.00 | 0.30 | 0.90 | 1.20 | 1.25 | 0.30 | 0.50 |
| Rest of the world | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 | 0.52 | 0.50 | 0.50 |

Notes and restrictions:

Rates for International Services and their Optional Services and Additional Charges are stated in U.S. dollars. The billed amount is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued. Restrictions apply. Please contact your DHL Service Advisor.

Rates for domestic shipments include 16% VAT based on article 1 of the Value Added Tax Legislation. For international shipments, a 16% VAT is applicable to 25% of the total bill, excepting Third-party. Based on Article 29, Section VI, of the Value-Added Tax Legislation. Rates valid from September 15, 2024, to December 31, 2025.

Demand surcharge subject to change and can be extended or modified. DHL is to give notice of any updates through https://mydhl.express.dhl/mx/es/ship/surcharges/demand-surcharge.html

Before making shipments, customers must check for updates through the portal https://mydhl.express.dhl/mx/es/ship/surcharges/demand-surcharge.html or in DHL Service Points, or by asking to their service advisor. Purchasing any service implies acceptance of the corresponding Additional Charges for both the product and the shipment characteristics.

Restrictions apply. For further information, contact your DHL Account Executive.

Demand surcharge (NX) is cumulative with other applicable Additional Charges according to shipment or service specifications.

The Demand Surcharge will be listed on the purchase receipt or tax invoice with the code 'NX'.

Scan and know more



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CUSTOMS FEES

| Name | Description | Code | Aplication | INTL Rate (USD) | DOM rate (MXN) |
|---|--|------|--------------------------------------|--------------------|-------------------|
| Formal export customs declaration procedure | Payment for processing the formal export customs declaration with the authority. | wo | Per shipment | \$38.01 | - |
| Formal export customs declaration rights | Payment of customs rights for the issuance of the formal export customs declaration by the authorities. | ХК | Depending on the authorities' rates | Variable | - |
| Disbursement and transfer | Charge applicable for the separation of airway bills per | wc | Per shipment (Informal clearance) | - | \$539.83 |
| management | client and by instruction letter. | | Per shipment (Formal clearance) | - | \$476.61 |
| Transfer to a Third-Party Customs Broker ¹ | Surcharge to transfer Customs clearance documents to another broker to handle clearance on customer's behalf. | WN | Per shipment (Rest of GTW) | - | \$476.61 |
| Customs declaration correction* | Surcharge applicable to modify data such as declared values, goods' description or trade information, after shipments go past customs clearance. | ws | Per shipment | \$80.00 | |
| Transfer to other warehouse ² | It applies to both export and import shipments whenever DHL is required to open, manage, or report any form of transfer under bond. | WL | Per shipment | - | \$1,029.94 |
| Multiline* | Charges apply when entering multiline entries on the customs declaration, for example, involving different goods or manufacturing countries. | WE | Per line | \$5.00 | - |

^{*}Only applicable to imports in Mexico with duties and taxes paid outside Mexico. (DTP mode).

CUSTOMS FEES

| Name | Description | Code | Aplication | INTL Rate (USD) | DOM rate (MXN) |
|---|---|------|--------------|--------------------|-------------------|
| Formal clearance or individual customs declaration* | Applicable to customs clearance procedures that require the submission of a formal or individual customs declaration to release goods in accordance with the procedures established by law. This charge covers the comprehensive management of customs documentation for the formal importation of goods, ensuring compliance with all applicable requirements for classification, valuation, and duties. | WB | Per shipment | \$49.00 | |
| Permits and Licenses* | This charge covers the necessary procedures to obtain the required authorizations from various authorities for importing goods subject to specific regulations. Certain goods require licenses, permits, or certifications to meet safety, health, environmental, and other regulatory requirements. | MJ | Per shipment | \$45.00 | - |
| Temporary Import/Export | At the customer's request, DHL facilitates the temporary import/export of goods by submitting the required documents, such as an ATA Carnet, and following the necessary clearance procedures as specified by customs. | WM | Per shipment | \$0.01 | - |

^{*}Only applicable to imports in Mexico with duties and taxes paid outside Mexico. (DTP mode).

Rates for International Services and their Optional Services and Additional Charges are stated in U.S. dollars. The billed amount is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued. Restrictions apply. For further information, contact your DHL Account Executive.

^{1.} Rates applicable to all customs offices except for Mexico City and Monterrey: For shipments cleared at the customs office in Mexico City located at Av. 602 s/n, Zona Federal, Peñon de los Baños, Zip Code 15620, Venustiano Carranza, Mexico City, please refer to the special rate section under IN-BOND FACILITY CR12.19 AICM GATEWAY MEXICO DHL EXPRESS MEXICO S.A. DE C.V. And for clearance at the customs office in Monterrey located at Carretera Miguel Aleman km 24, Parque Industrial Apodaca, Nuevo León, Zip Code 66626, Monterrey, please refer to special rates described under: IN-BOND FACILITY CR 223 MONTERREY GATEWAY DHL EXPRESS MEXICO S.A. DE C.V.

^{2.} Rates only applicable for customs office in Mexico City. For shipments cleared at the customs office in Mexico City located at Av. 602 s/n, Zona Federal, Peñon de los Baños, Zip Code 15620, Venustiano Carranza, Mexico City, please refer to the special rate section under IN-BOND FACILITY CR12.

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CUSTOMS FEES

| Name | Description | Code | Aplication | INTL Rate (USD) | DOM rate (MXN) |
|--|---|------|--------------|--------------------|-------------------|
| Clearance under the Courier Regime* | This charge applies to the importation of low-value goods that meet specific requirements, allowing for streamlined customs clearance with minimal documentation while adhering to government regulations. This service is used to expedite customs clearance, reducing transit times and ensuring quick delivery to the recipient. | W5 | Per shipment | \$2.32 | - |
| Pre-clearance physical intervention ¹ | Charge for the preliminary inspection of goods at an in-bonded warehouse before the customs declaration and clearance process. Preliminary inspection ensures the accurate identification of goods against their documentation (e.g., invoice, packing list), verifying that the quantity, description, value, and tariff classification are correct and fully compliant with regulations. | WH | Per shipment | - | \$468.33 |

For shipments cleared at the customs office in Mexico City located at Av. 602 s/n, Zona Federal, Peñon de los Baños, Zip Code 15620, Venustiano Carranza, Mexico City, please refer to the special rate section under IN-BOND FACILITY CR12. 19 AICM GATEWAY MEXICO DHL EXPRESS MEXICO S.A. DE C.V. And for clearance at the customs office in Monterrey located at Carretera Miguel Aleman km 24, Parque Industrial Apodaca, Nuevo Leon, Zip Code 66626, Monterrey, please refer to special rates described under: IN-BOND FACILITY CR 223 MONTERREY GATEWAY DHL EXPRESS MEXICO S.A DE C.V. Customs offices managed by a third party, like the ones in Guadalajara, located at: Recinto Fiscal de la Aduana de Guadalajara, No. 480, Guadalajara (Miguel Hidalgo y Costilla), Zip Code 45659, Tlajomulco de Zuñiga, Jalisco; Felipe Angeles Intl Airport, located at: Carretera Federal Mexico-Pachuca, km 42.5, Interior 06, Santa Lucia Base Aerea Militar, Zip Code. 55640, Zumpango, State of Mexico; and Queretaro, located at: Carretera estatal 200 Qro-Tequisquiapan No. 22500. Colon. Queretaro. Mexico. Zio Code 76270. Caroo Terminal.

Warehousing, custody and maneuvering rates abide to Customs laws and its regulations. Any modification on those rates is unrelated to DHL, releasing DHL from any change without prior notice.

1. Rate applicable the customs office in Mexico City only. For shipments cleared at the customs office in Mexico City located at Av. 602 s/n, Zona Federal, Peñon de los Baños, Zip Code 15620, Venustiano Carranza, Mexico City, please refer to the special rate section under IN-BOND FACILITY CR12. 19 AICM GATEWAY MEXICO DHL EXPRESS MEXICO S.A. de C.W.

Rates for International Services and their Optional Services and Additional Charges are stated in U.S. dollars. The billed amount is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued. Restrictions apply. For further information, contact your DHL Account Executive.

CUSTOMS FEES

| Name | Description | Code | Aplication | INTL Rate (USD) | DOM rate (MXN) |
|--------------------------|--|------|--|--------------------|---|
| Warehousing ¹ | This charge applies to the service that provides secure storage of goods while the necessary import procedures are completed or when temporary storage is required for logistical reasons. | WK | Per shipment/kg. By day, after 2 Calendar days | - | Please refer to the current rates. |
| Maneuvering ¹ | Charge applied to any handling, loading, unloading, and maneuvering of goods at customs, in-bonded warehouses, or logistics areas to facilitate clearance, storage, or inspection. | ww | Per shipment | - | Please refer to the current rates. |
| Custody ¹ | Charge for extra surveillance and protection of goods during transportation or storage in controlled areas to ensure their integrity and compliance with security regulations. | wv | Per shipment | - | Please refer to the current rates. |

^{1.} For shipments cleared at the Mexico City customs office in located at Av. 602 s/n, Zona Federal, Peñon de los Baños, Zip Code 15620, Venustiano Carranza, Mexico City, please refer to the special rate section under IN-BOND FACILITY CR12. 19 AICM GATEWAY MEXICO DHL EXPRESS MEXICO S.A. DE C.V. And for clearance at the Monterrey customs office located at Carretera Miguel Aleman km 24, Parque Industrial Apodaca, Nuevo Leon, Zip Code 66626, Monterrey, please refer to special rates described under: IN-BOND FACILITY CR 223MONTERREY GATEWAY DHL EXPRESS MEXICO S.A DE C.V. Customs offices managed by a third party, like the ones in Guadalajara, located at: Recinto Fiscal de la Aduana de Guadalajara, No. 480, Guadalajara (Miguel Hidalgo y Costilla), Zip Code 45659, Tlajomulco de Zuñiga, Jalisco; Felipe Angeles Intl Airport, located at: Carretera Federal Mexico-Pachuca, km 42.5, Interior 6, Santa Lucia Base Aerea Militar, Zip Code. 55640, Zumpango, State of Mexico; and Queretaro, located at: Carretera estatal 200 Qro-Tequisquiapan No. 22500, Colon, Queretaro, Mexico, Zip Code 76270, Cargo Terminal Warehousing.

Custody and maneuvering rates abide to Customs laws and its regulations. Any modification on those rates is unrelated to DHL, releasing DHL from any change without prior notice.

Rates for International Services and their Optional Services and Additional Charges are stated in U.S. dollars. The billed amount is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued. Restrictions apply. For further information, contact your DHL Account Executive.

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SPECIAL SURCHARGES (DANGEROUS GOODS)

| Name | Description | Code | Aplication | INTL Rate (USD) | DOM rate (MXN) |
|--------------------------------|---|------|--------------|--------------------|-------------------|
| Excepted Amounts (EQ) | Surcharge to handle and transport shipments with acceptable quantities of dangerous goods or hazardous materials through DHL's air or ground network, or by commercial flights. | НН | Per shipment | \$12.48 | - |
| Hazardous materials (FDG's) | Charge per shipment handling and transportation containing substance and goods classified as hazardous materials in limited amounts according to IATA (International Air Transport Association) regulations, either by DHL's network or by commercial airlines. | HE | Per shipment | \$122.72 | - |
| Dry Ice UN1845 | Charge per handling and transportation of dry ice (UN1845) used as a cooling agent for goods sent through the DHL network or by commercial airlines. | НС | Per shipment | \$18.20 | - |

Rates for International Services and their Optional Services and Additional Charges are stated in U.S. dollars. The amount billed is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued. Restrictions apply. For further information, contact your DHL Account Executive.

SPECIAL SURCHARGES (DANGEROUS GOODS)

| Name | Description | Code | Aplication | INTL Rate (USD) | DOM rate (MXN) |
|--|--|------|--------------|--------------------|-------------------|
| Lithium-ion batteries (PI 966) | Charge per handling and transportation of shipments containing Lithium-Ion batteries in compliance with section II of instructions of IATA packaging 966 (batteries with equipment), either by DHL's network or by commercial airlines. | HD | Per shipment | \$8.84 | - |
| Lithium-ion batteries (PI 967) | Charge per handling and transportation of shipments containing Lithium-Ion batteries in compliance with section II of instructions of IATA packaging 967 (batteries with equipment), either by the DHL network or by commercial airlines. | HV | Per shipment | Free of charge | - |
| Lithium metal batteries (PI 969) | Charge per handling and transportation of shipments containing lithium metal batteries, in compliance with section II of instructions of IATA packaging 969 (batteries with equipment), either by DHL's network or by commercial airlines. | нм | Per shipment | \$8.84 | - |
| Lithium metal batteries (PI 970) | Charge per handling and transportation of shipments containing lithium metal batteries, in compliance with section II of instructions of IATA packaging 970 (batteries with equipment), either by the DHL network or by commercial airlines. | HW | Per shipment | Free of charge | - |

Rates for International Services and their Optional Services and Additional Charges are stated in U.S. dollars. The amount billed is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued. Restrictions apply. For further information, contact your DHL Account Executive.

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Notes and restrictions:

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Rates for domestic shipments include 16% VAT based on article 1 of the Value Added Tax Legislation.

For international shipments, a 16% VAT is applicable to 25% of the total bill, except for Third-country shipments.

Based on Article 29, Section VI, of the Value-Added Tax Legislation.

Rates for International Services and their Optional Services and Additional Charges are stated in U.S. dollars. The invoiced amount

is expressed in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued.

Restrictions apply. For further information, contact your DHL Account Executive.

DHL reserves the right to set, remove or modify any restrictions and rates for Domestic and International Services and Additional Charges at any time without prior notice, informing the customer by this means or through electronic publication on its website: https://mydhl.express.dhl/mx/es/home.html Fuel surcharge amounts are available at: https://mydhl.express.dhl/mx/es/home.html

For weight and size limits by product please refer to the website: https://mydhl.express.dhl/mx/es/home.html

Rates valid from January 1, 2025, to December 31, 2025.

DHL Express Mexico terms and conditions available for review at: https://mydhl.express.dhl/mx/es/home.html

Contact your Account Executive for more information about our services.

For international shipping, the weight of shipments up to 30 kg will be rounded to the closest 0.5 kg weight, shipments over that will be rounded to the closest kilogram. For domestic shipping, the weight of shipments will be rounded to the closest kilogram.

DHL Express will announce rate changes with a 30-calendar days prior notice (except in emergency surcharges).

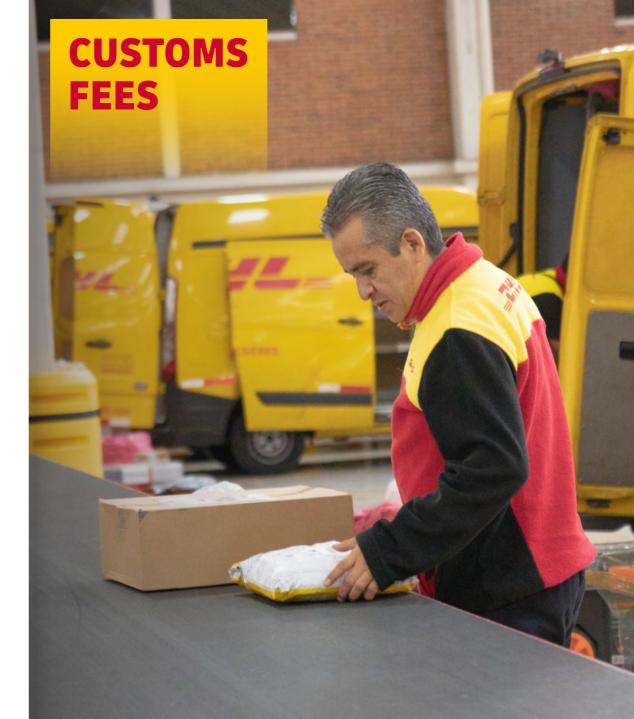
If the inflation rate in the country surpasses 5%, DHL will have the right to adjust the applicable rates with a 30-calendar day prior notice. If Mexican peso devaluates in more than 5% within a 90-day period, compared to USD exchange rates in the main local banks identified by DHL.

DHL will have the right to immediately adjust applicable rates in that country. Adjustments will be proportional to the devaluation rate.

DHL reserves the right to apply surcharges for recovery costs resulting from temporary emergencies beyond DHL's control.

Temporary surcharges to be applied in addition to rates. All the above will have an 8-day prior notice for any emergency surcharge describing the reasons. One or more Demand Surcharges may be applicable during peak season. Peak season periods will be determined at DHL's discretion and could be a result of high demand on services or high operational costs.

Details concerning applicable Demand surcharges are to be established at https://mydhl.express.dhl/ and are subject to change prior notice. Demand surcharges are cumulative.



PRODUCT AND SERVICE PORTFOLIO TAILORED SOLUTIONS **DIGITAL TOOLS** RETAIL

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EXPRESS WORLDWIDE IMPORT™ DOMESTIC RATE ZONES EXPRESS DOMESTIC™ ECONOMY SELECT DOMESTIC™ ADDITIONAL SERVICES & CHARGES CUSTOMS FEES



IN-BOND WAREHOUSE CR12 N. 19 AICM GATEWAY MEXICO DHL EXPRESS MEXICO S.A. DE C.V.

2025 STORAGE, CUSTODY AND HANDLING RATES

WAREHOUSING RATES

THE FOLLOWING CHART IS APPLICABLE FROM DAY 3

STORAGE

| Storage | | kilograms multiplied b day range in storage, n | ine the charge is as follo by the corresponding fac nultiplied by the number dd VAT to the resulting r | tor depending on the of days staying in the |
|--------------------------|---------|---|---|--|
| Weight in kilograms (kg) | | 1–10-day rate | 11–20-day rate | 21-day rate onwards |
| From | Up to | Factor | Factor | Factor |
| 0.1 | 100 | 1.7861 | 2.4073 | 2.9199 |
| 100.1 | 200 | 1.3798 | 2.0569 | 2.5647 |
| 200.1 | 300 | 1.0484 | 1.6913 | 2.2571 |
| 300.1 | 500 | 0.9038 | 1.4039 | 1.9123 |
| 500.1 | 1,000 | 0.8795 | 1.3165 | 1.7085 |
| 1,000.1 | 2,500 | 0.8759 | 1.1395 | 1.6282 |
| 2,500.1 | 3,500 | 0.7111 | 0.8091 | 1.2340 |
| 3,500.1 | 5,000 | 0.5948 | 0.7111 | 1.0190 |
| 5,000.1 | Onwards | 0.5436 | 0.6465 | 0.8960 |

Minimum storage charge MXN\$949.34

The minimum charge for storage will be applicable when the rate resulting from the formula is lower. Resulting rates will be in MXN. Rates subject to change without prior notice.

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HANDLING AND MANEUVERING RATES

THE FOLLOWING CHART IS APPLICABLE FROM DAY 3

HANDLING / MANEUVERING

| Weight in kilograms (kg) | Rates | | |
|--------------------------|---------|----------------|----------------|
| From | Up to | Cost | Factor |
| 0.1 | 100 | \$1,029.94 | Non-applicable |
| 100.1 | 200 | \$1,263.52 | Non-applicable |
| 200.1 | 300 | \$1,270.35 | Non-applicable |
| 300.1 | 400 | \$1,364.60 | Non-applicable |
| 400.1 | 500 | \$1,880.93 | Non-applicable |
| 500.1 | 1,000 | \$2,680.02 | Non-applicable |
| 1,001 | 2,000 | \$2,814.03 | Non-applicable |
| 2,001 | 2,500 | \$2,954.72 | Non-applicable |
| 2,501 | 3,000 | Factor applies | 0.987 |
| 3,001 | 3,500 | Factor applies | 0.987 |
| 3,501 | 5,000 | Factor applies | 0.987 |
| 5,001 | 10,000 | Factor applies | 0.987 |
| 10,001 | 20,000 | Factor applies | 0.987 |
| >20,000 | Onwards | Factor applies | 0.987 |

Maneuvering charge for the first 2 days MXN\$1,029.94

From 2,501 kg onwards, multiply the weight of the goods by the corresponding factor.

OTHER CONCEPTS

| Concept | Cost per shipment MXN |
|--|-----------------------|
| Transfer to Third-Party Customs Broker (previously Revalidation) | \$650.46 |
| Pre-clearance | \$468.33 |
| Transfer to an other warehouse | \$1,029.94 |
| Maneuvering (first two days) | \$1,029.94 |

CUSTODY RATES

THE FOLLOWING CHART IS APPLICABLE FROM DAY 3

CUSTODY

| Rates | | | Customs value |
|------------|------|--------------|---------------|
| | Cost | Up to | From |
| \$441.2 | 0.00 | \$2,500.00 | \$0.10 |
| \$882.4 | 0.00 | \$5,000.00 | \$2,500.10 |
| \$926.5 | 0.00 | \$7,500.00 | \$5,000.10 |
| \$952.0 | 0.00 | \$10,000.00 | \$7,500.10 |
| \$999.6 | 0.00 | \$15,000.00 | \$10,000.10 |
| \$1,499.8 | 0.00 | \$20,000.00 | \$15,000.10 |
| \$2,219.6 | 0.00 | \$40,000.00 | \$20,000.10 |
| \$2,882.1 | 0.00 | \$50,000.00 | \$40,000.10 |
| \$3,113.0 | 0.00 | \$100,000.00 | \$50,000.10 |
| \$4,410.7 | 0.00 | \$150,000.00 | \$100,000.10 |
| \$4,410.7 | 0.00 | \$250,000.00 | \$150,000.10 |
| \$7,012.5 | 0.00 | \$350,000.00 | \$250,000.10 |
| \$10,915.2 | 0.00 | \$500,000.00 | \$350,000.10 |
| \$10,915.2 | | Onwards | \$500,000.10 |

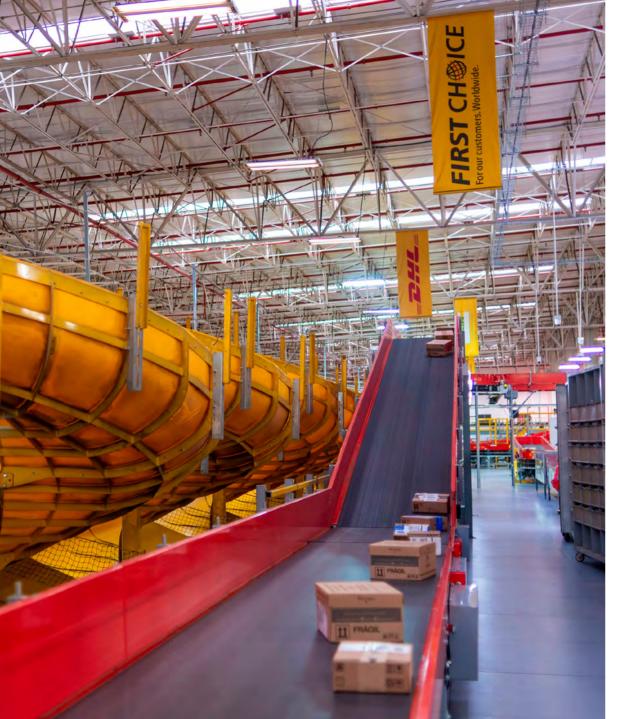
Minimum Custody charge MXN\$441.21

Rates valid from January 1, 2025, to December 31, 2025.

Rates expressed in the legal local currency for Mexico at the time.

All rates include Value Added Tax (VAT).

Rates mentioned here do not comprise any Additional Charges, which can be reviewed at https://mydhl.express.dhl/mx/es/home.html Rates subject to change without prior notice.



IN-BOND WAREHOUSE CR 223 MONTERREY GATEWAY DHL EXPRESS MEXICO S.A. DE C.V.

2025 STORAGE, CUSTODY AND HANDLING RATES

WAREHOUSING RATES

THE FOLLOWING CHART IS APPLICABLE FROM DAY 3

STORAGE

| Storage | | The formula to determine the charge is as follows: Weight in kilograms multiplied by the corresponding factor depending on the day range in storage, multiplied by the number of days staying in the warehouse. DHL will add VAT to the resulting rate. | | |
|-----------------------------|---------|---|----------------|---------------------|
| Weight in kilograms (kg) | | 1-10 day rate | 11-20 day rate | 21-day rate onwards |
| From | Up to | Factor | Factor | Factor |
| 0.1 | 100 | 2.7206 | 2.7835 | 2.8412 |
| 100.1 | 200 | 2.3799 | 2.4271 | 2.4638 |
| 200.1 | 300 | 1.9238 | 1.9867 | 2.0496 |
| 300.1 | 500 | 1.6775 | 1.7142 | 1.7561 |
| 500.1 | 1,000 | 1.3839 | 1.3996 | 1.4206 |
| 1,000.1 | 2,500 | 1.1742 | 1.1899 | 1.2109 |
| 2,500.1 | 3,500 | 1.0065 | 1.0222 | 1.0484 |
| 3,500.1 | 5,000 | 0.8807 | 0.9016 | 0.9174 |
| 5,000.1 | Onwards | 0.5871 | 0.6343 | 0.6710 |

Minimum Storage charge MXN\$380.82

The minimum charge for storage will be applicable when the rate resulting from the formula is lower. Resulting rates will be in MXN.

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HANDLING AND MANEUVERING RATES

THE FOLLOWING CHART IS APPLICABLE FROM DAY 3

HANDLING / MANEUVERING

| Weight in kilograms (kg) | | Rates |
|--------------------------|---------|------------|
| From | Up to | Cost |
| 0.1 | 100 | \$786.20 |
| 100.1 | 200 | \$1,651.02 |
| 200.1 | 300 | \$1,729.64 |
| 300.1 | 400 | \$1,774.19 |
| 400.1 | 500 | \$1,818.75 |
| 500.1 | 1,000 | \$1,863.30 |
| 1,001 | 2,000 | \$1,902.61 |
| 2,001 | 2,500 | \$1,989.09 |
| 2,501 | 3,000 | \$2,059.85 |
| 3,001 | 3,500 | \$2,130.61 |
| 3,501 | 5,000 | \$2,146.33 |
| 5,001 | 10,000 | \$2,217.09 |
| 10,001 | 20,000 | \$2,295.71 |
| >20,000 | Onwards | \$2,327.16 |

Maneuvering charge for the first 2 days MXN\$786.20

OTHER SERVICES

| Concept | Cost per shipment MXN |
|--|-----------------------|
| Transfer to a Third-Party Customs Broker (previously Revalidation) | \$614.22 |
| Maneuvering (first two days) | \$687.93 |

CUSTODY RATES

THE FOLLOWING CHART IS APPLICABLE FROM DAY 3

CUSTODY

| | Rates | | Customs value |
|------------|-------|--------------|---------------|
| | Cost | Up to | From |
| \$417.6 | | \$2,500.00 | \$0.10 |
| \$893.8 | | \$5,000.00 | \$2,500.10 |
| \$916.69 | | \$7,500.00 | \$5,000.10 |
| \$998.20 | | \$10,000.00 | \$7,500.10 |
| \$1,019.1 | | \$15,000.00 | \$10,000.10 |
| \$1,120.00 | | \$20,000.00 | \$15,000.10 |
| \$1,193.08 | | \$40,000.00 | \$20,000.10 |
| \$1,393.6 | | \$50,000.00 | \$40,000.10 |
| \$1,471.30 | | \$100,000.00 | \$50,000.10 |
| \$1,590.3 | | \$150,000.00 | \$100,000.10 |
| \$1,755.02 | | \$250,000.00 | \$150,000.10 |
| \$1,889.3 | | \$350,000.00 | \$250,000.10 |
| \$2,105.50 | | \$500,000.00 | \$350,000.10 |
| \$2,293.2 | | Onwards | \$500,000.10 |

Minimum Custody charge MXN\$417.67

The minimum charge for storage will be applicable when the rate resulting from the formula is lower. Resulting rates will be in MXN. Rates valid from January 1, 2025, to December 31, 2025.

Rates expressed in the legal local currency for Mexico at the time.

All rates include Value Added Tax (VAT).

Rates mentioned here do not comprise any Additional Charges, which can be reviewed at

https://mydhl.express.dhl/mx/es/home.html

Rates subject to change without prior notice.



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